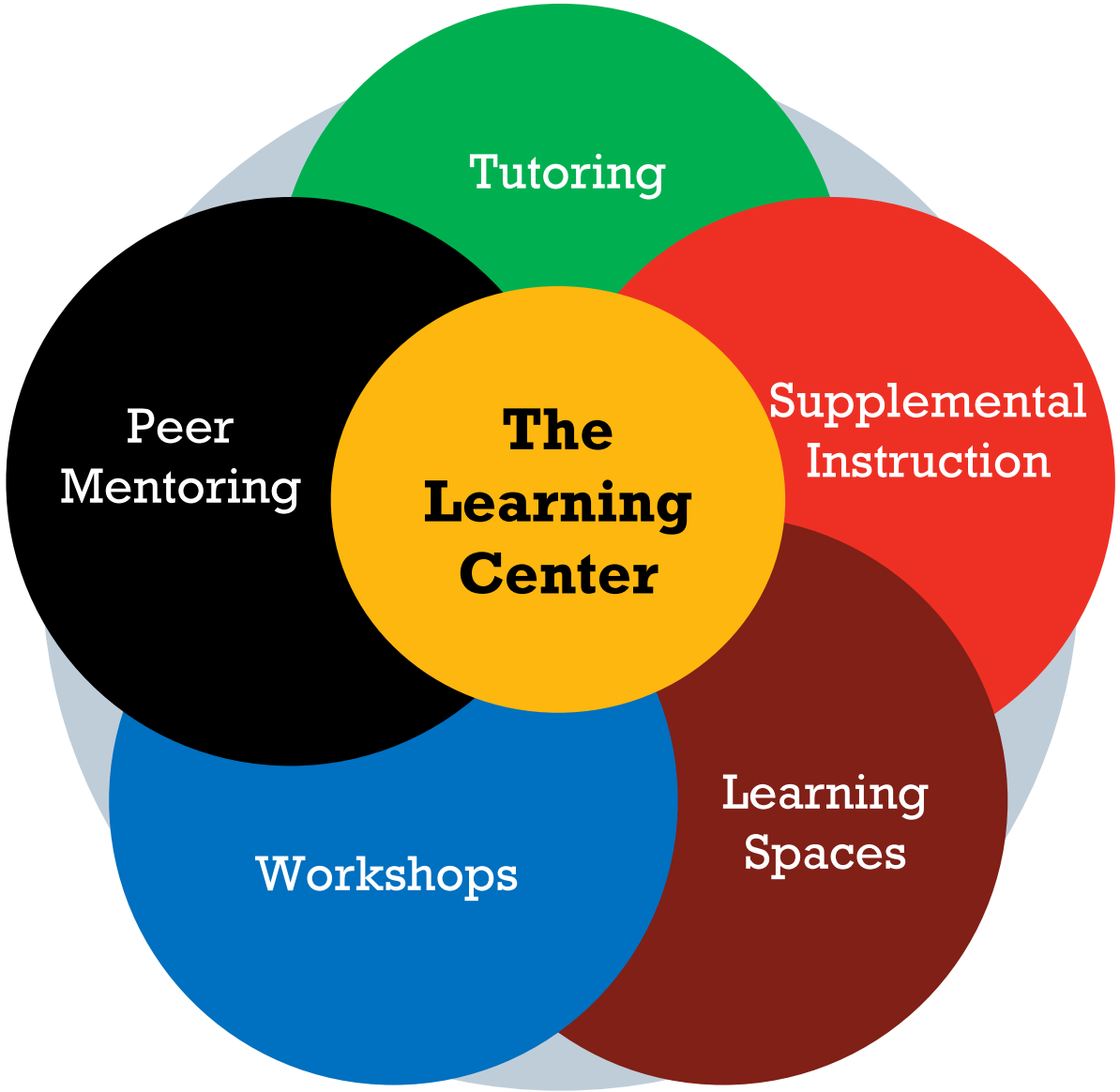
Skyline College

Learning Center

2019

Comprehensive Program Review

April 11, 2019



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Student Learning Outcomes

1. Increase personal development in areas such as self-monitoring, time management, persistence, and academic proficiency

2. Increase awareness of strengths and challenges in academic work

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Strengths

- Multiple programs and services that address diverse academic needs
- Well-established programmatic foundations
- Student gathering place that provides a sense of community for students
- Dedicated and flexible staff
- Collaboration across campus

Tutoring & Workshops

Established Services

- Writing and Reading Tutorial Lab
- ESOL Tutorial Lab
- Math Tutorial Lab
- Science, Social Science, & Business Tutorial Lab
- Embedded Tutoring
- NetTutor (online tutoring)

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Tutoring and Workshops

Developing Services

- Skill-specific workshops and tutoring on-demand
- 1:1 math tutoring
- Increased support for reading strategies across disciplines
- Embedded tutoring for online courses
- Increased technology support (CTTL)
- Directed Learning Activities (DLA) available online

Supplemental Instruction

Established Services

- Supports traditionally difficult courses with peer leaders (SI Leaders)
- In-classroom support
- Peer-led, study sessions focused on improving student skills, confidence, and engagement with course community

Supplemental Instruction

Developing Services

- SI online: Increasing access to services
- SI Leader development and support
- SI cohorts and Communities of Practice
- Subject specific trainings and methods

Peer Mentoring

Established Services

- Work 1:1 with students
- Class presentations and workshops
- Promote social engagement and sense of belonging
- Increase student awareness of campus and other resources

Peer Mentoring

Developing Services

- Online peer mentoring
- Increased role as academic and soft skill coaches
- Peer Mentors aligned with their Meta-Major
- Retentions Specialist/Peer Mentor collaboration with Meta-Major counselors and Counseling 100

Goals

- Data
- TLC as hub of peer academic support training
- Evolving with the library into a vibrant Learning Commons
- Expand the reach of the Learning Center

Data

- Students accessed over 7770 hours of tutoring in 2017-18
- More than 800 unique visitors and 8500 visits to TLC in Fall 2017
- Over 2000 students attended TLC workshops in 2017-18
- 25 courses supported by embedded tutors in 2018-19
- SI served over 80 courses and 1,300 unique students last year
- Improved retention and success rates in SI supported courses
- Peer mentors supported a total of 457 students in mentee meetings and workshops in Fall 2018