

A photograph of a modern college campus under a bright blue sky with wispy white clouds. The buildings are light-colored with dark accents. In the foreground, there are green lawns, young trees, and a few people walking. A large red rectangular box is overlaid on the upper left portion of the image, containing white text.

Skyline College Fall 2020 Student Survey on
Online Learning and Student Engagement
During COVID-19 Pandemic

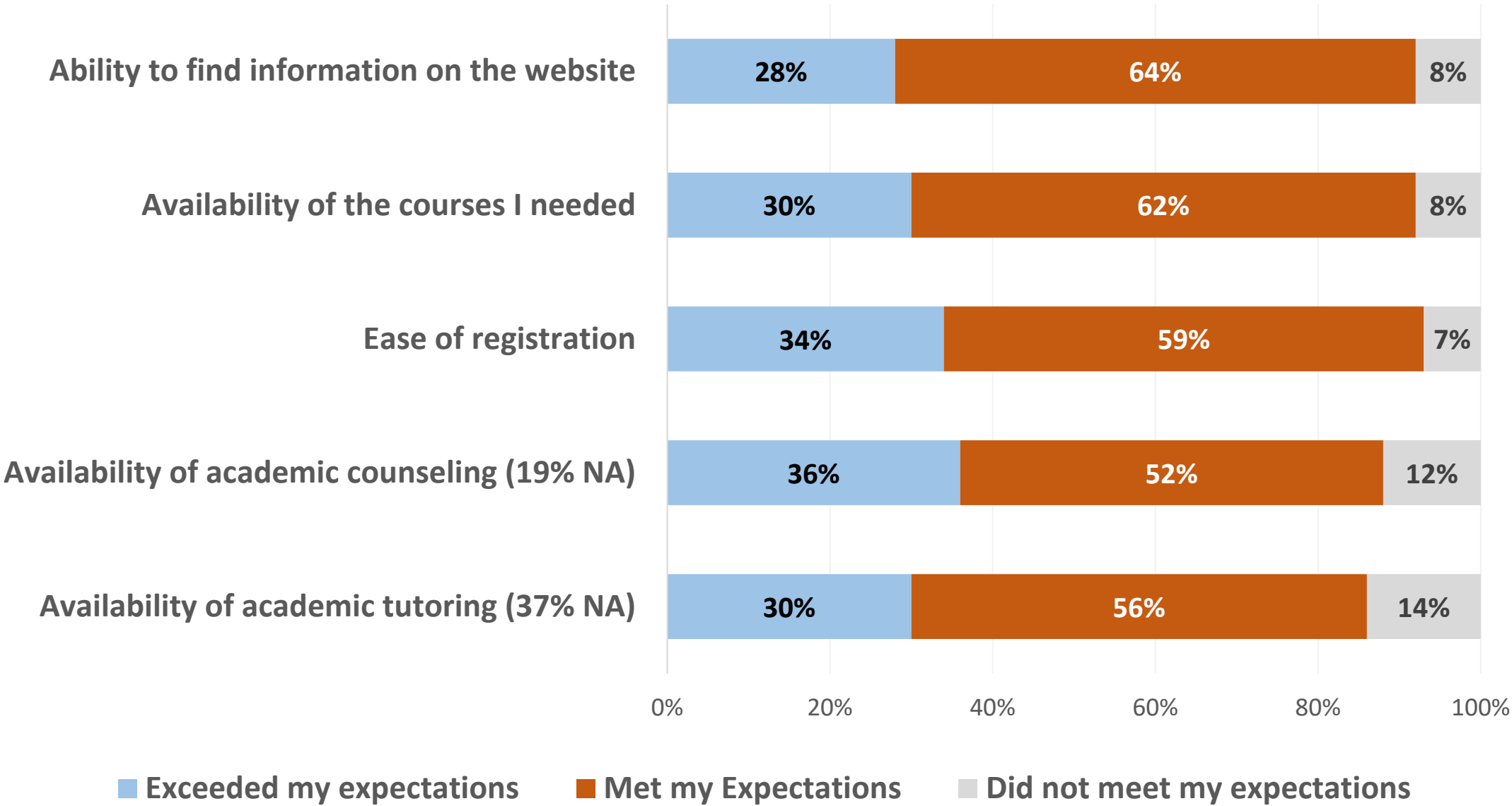
Student Survey Conducted Nov 18 –Dec 7, 2020

- Survey sent to all students over age 18, registered for at least 3 units at Skyline College only (not enrolled at other SMCCD Colleges*)
 - Email survey invite sent to 4,414 students
- 1,040 Skyline College students responded to the survey
 - 24% response rate
- Balanced representation across all ethnic groups, meta majors and enrollment types
- Several groups are overrepresented in survey sample:
 - Women: 65% vs 56% in surveyed population
 - Full-time students 38% vs 32%
 - Low income: 38% vs 33%
 - First generation to college: 59% vs. 56%

*Students simultaneously enrolled at sister colleges were excluded from the surveyed population for two reasons:

1. To ensure that survey responses reflect the student experience at Skyline College rather than sister colleges;
2. So as not to overburden students who were receiving surveys from CSM and Cañada during overlapping time frames.

Q: How well has Skyline College met your expectations this semester?

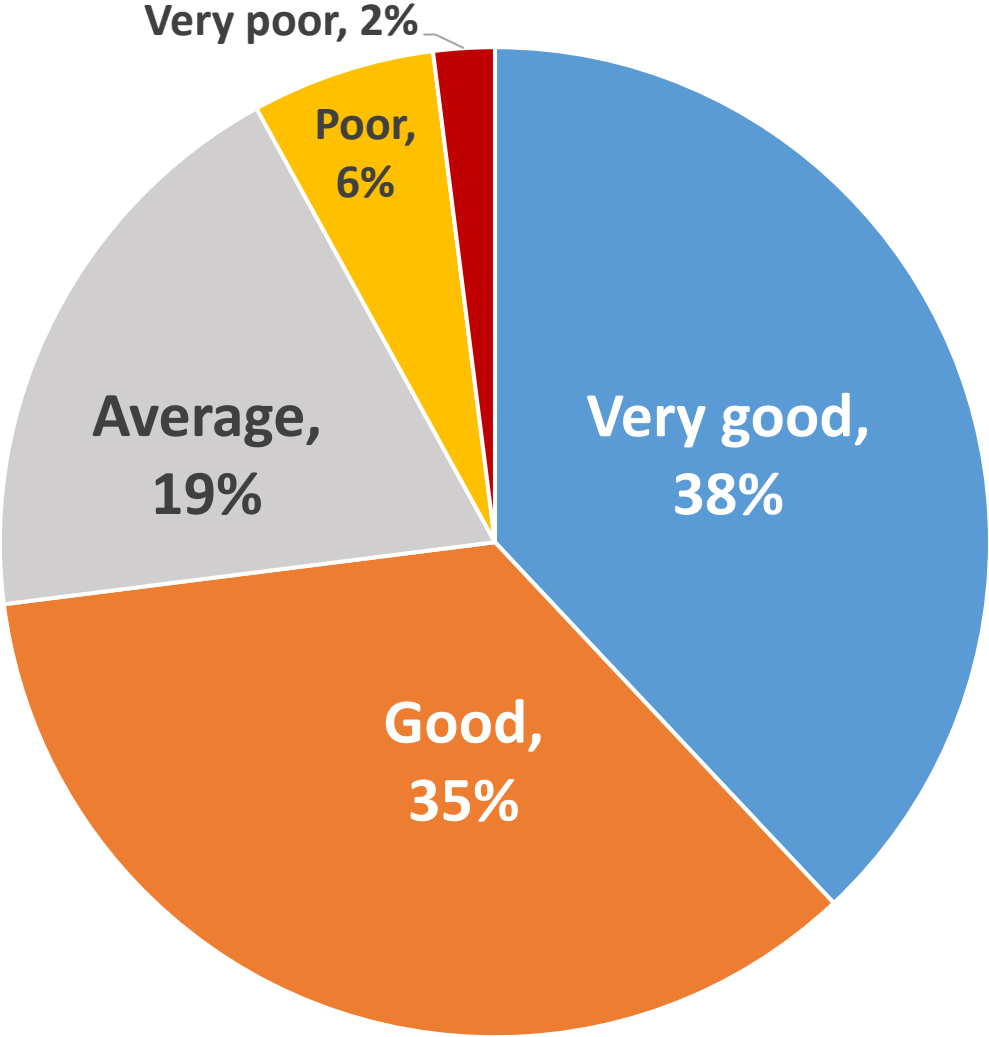




Students' Fall 2020 Online Learning Experience

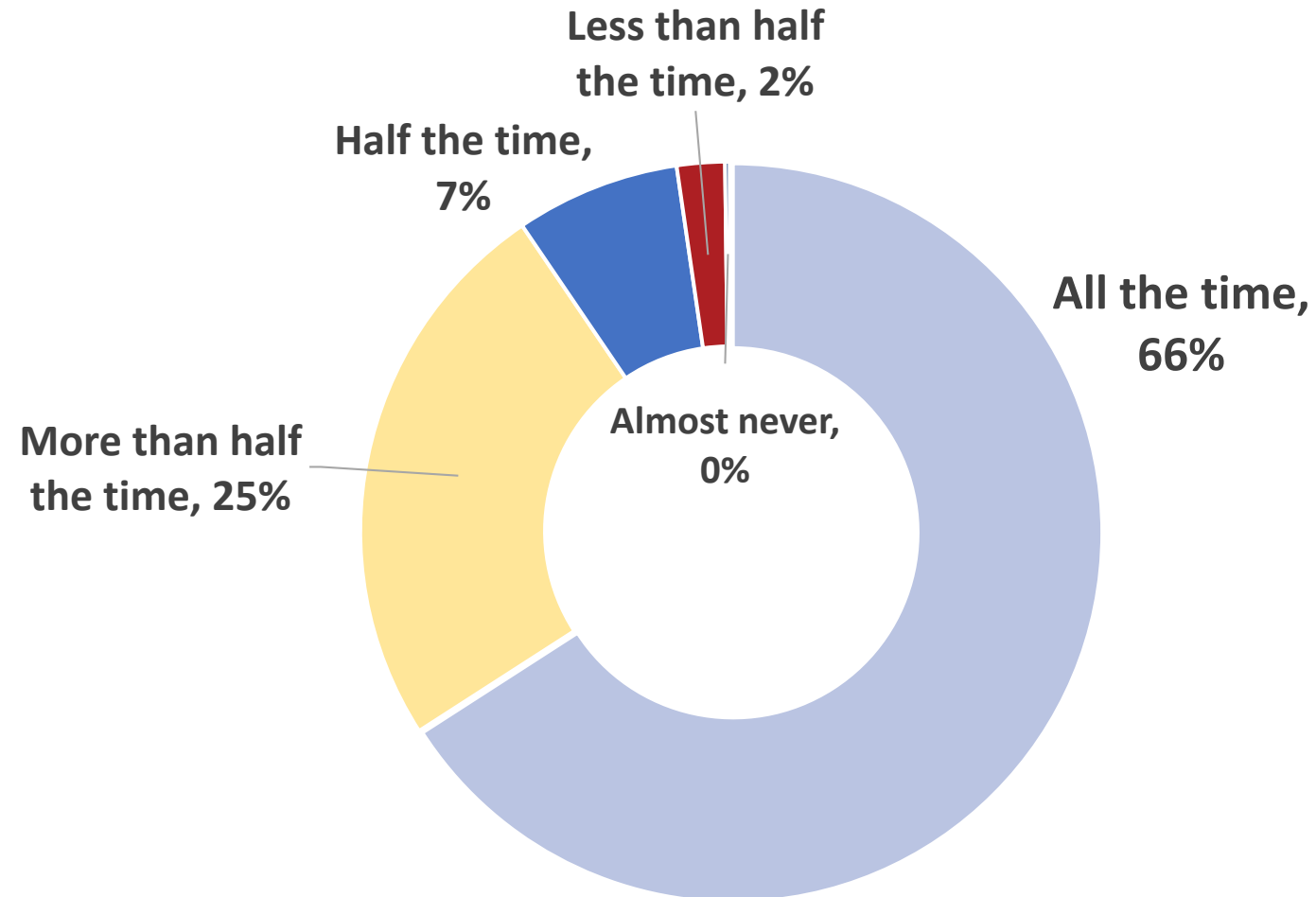
Satisfaction with Online Learning

Q: Overall, how would you rate your experience with online learning this semester at Skyline College?



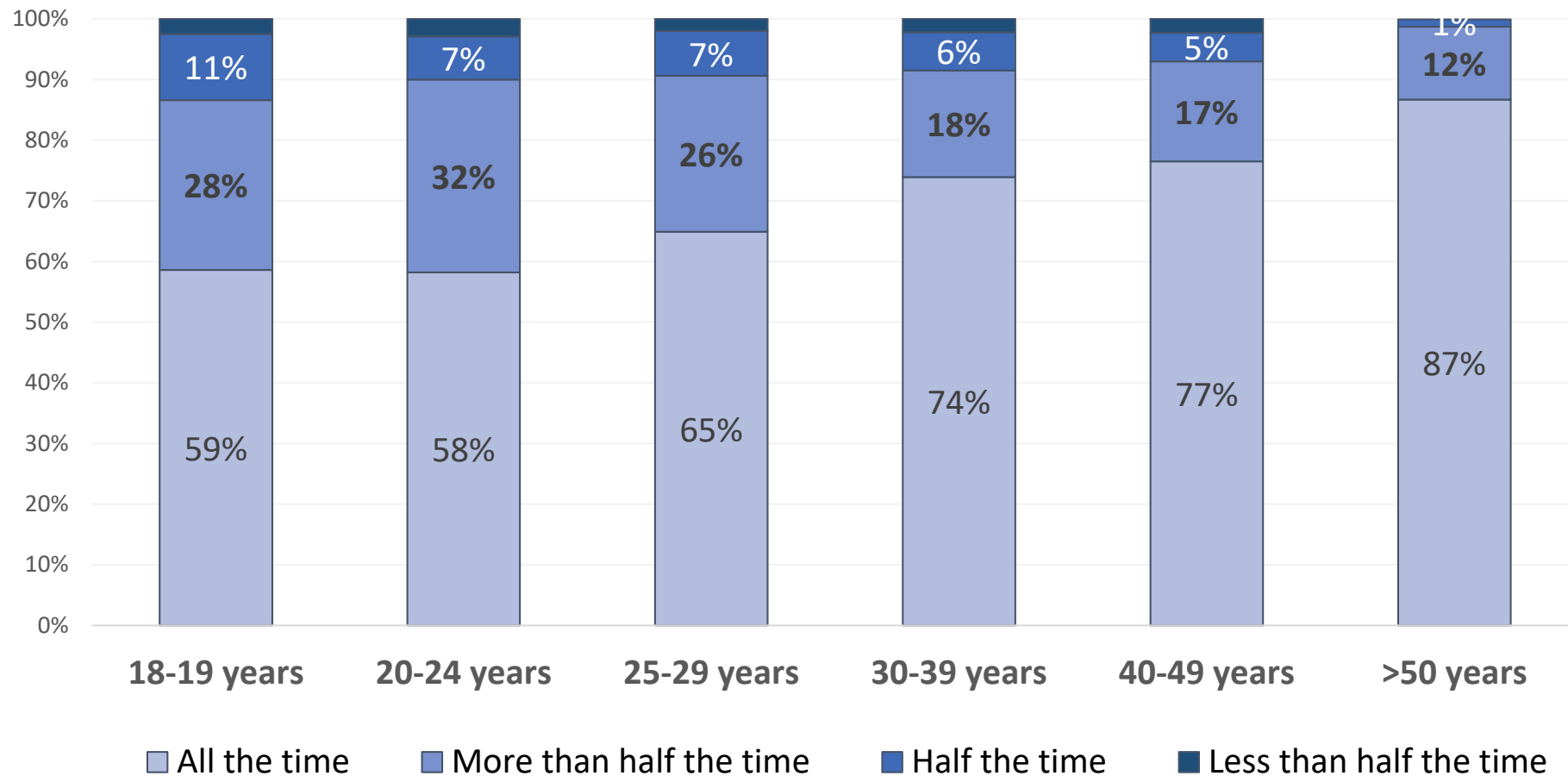
Online Access

Q: How often are you able to access the internet when you need it for schoolwork?



Younger students are less likely to have reliable access to the internet

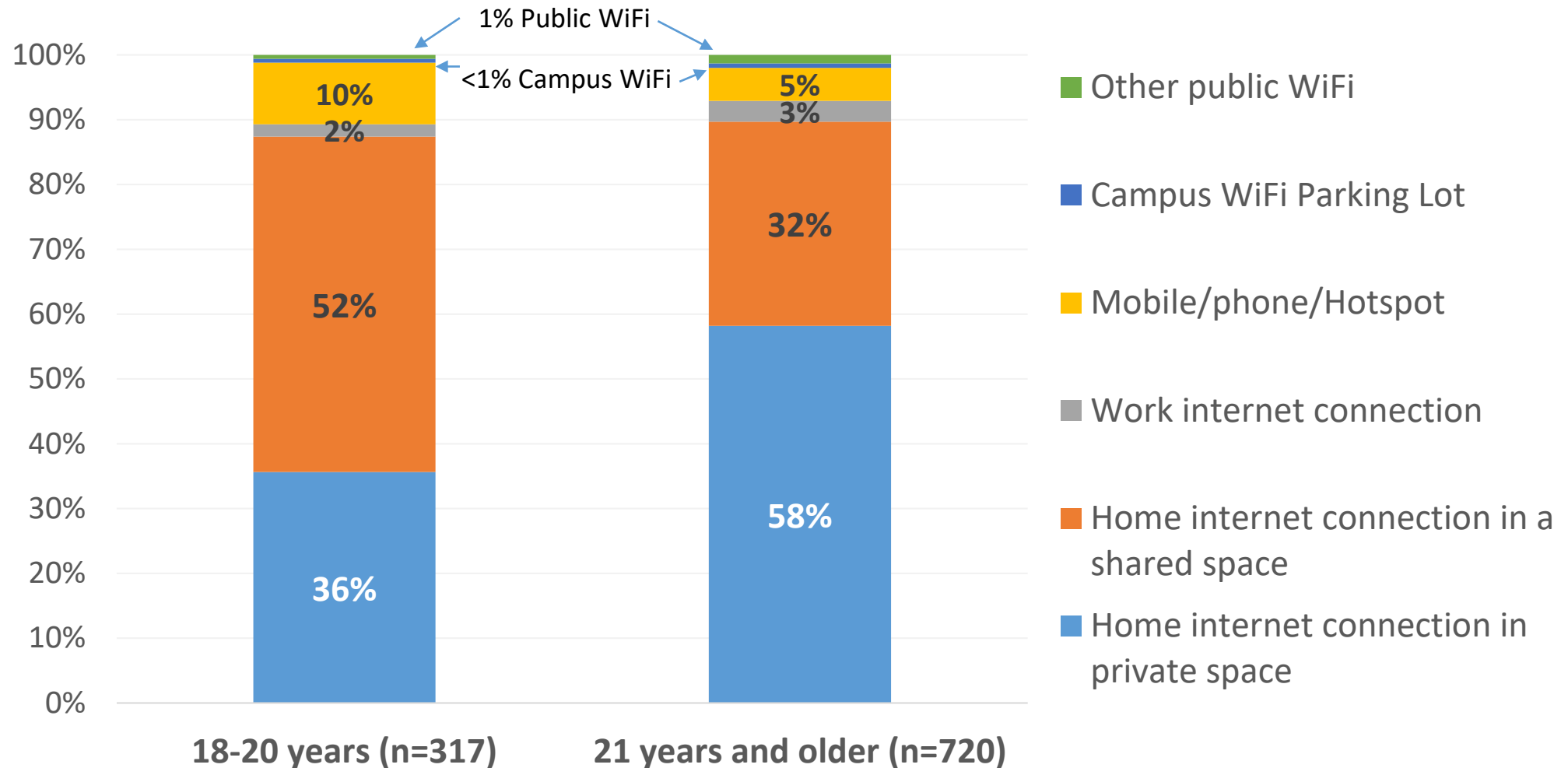
Q: How often are you able to access the internet when you need it for schoolwork?



Note: Age is a stronger predictor of internet access than is gender, race/ethnicity, low income, first generation to college, and other demographics.

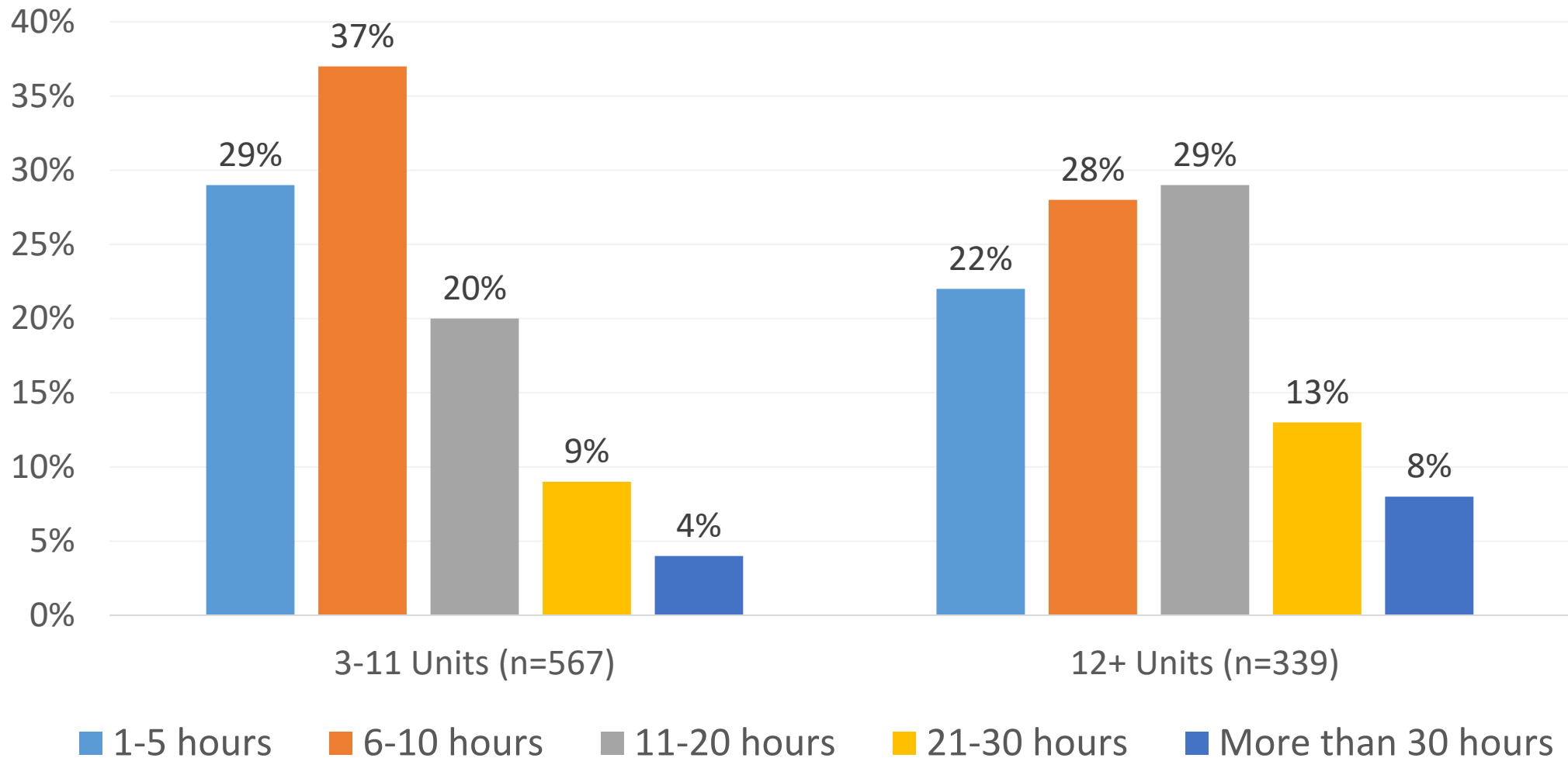
Younger students are less likely to have a private space for online schoolwork

Q: **Where** do you usually access the internet for your classwork and online homework?



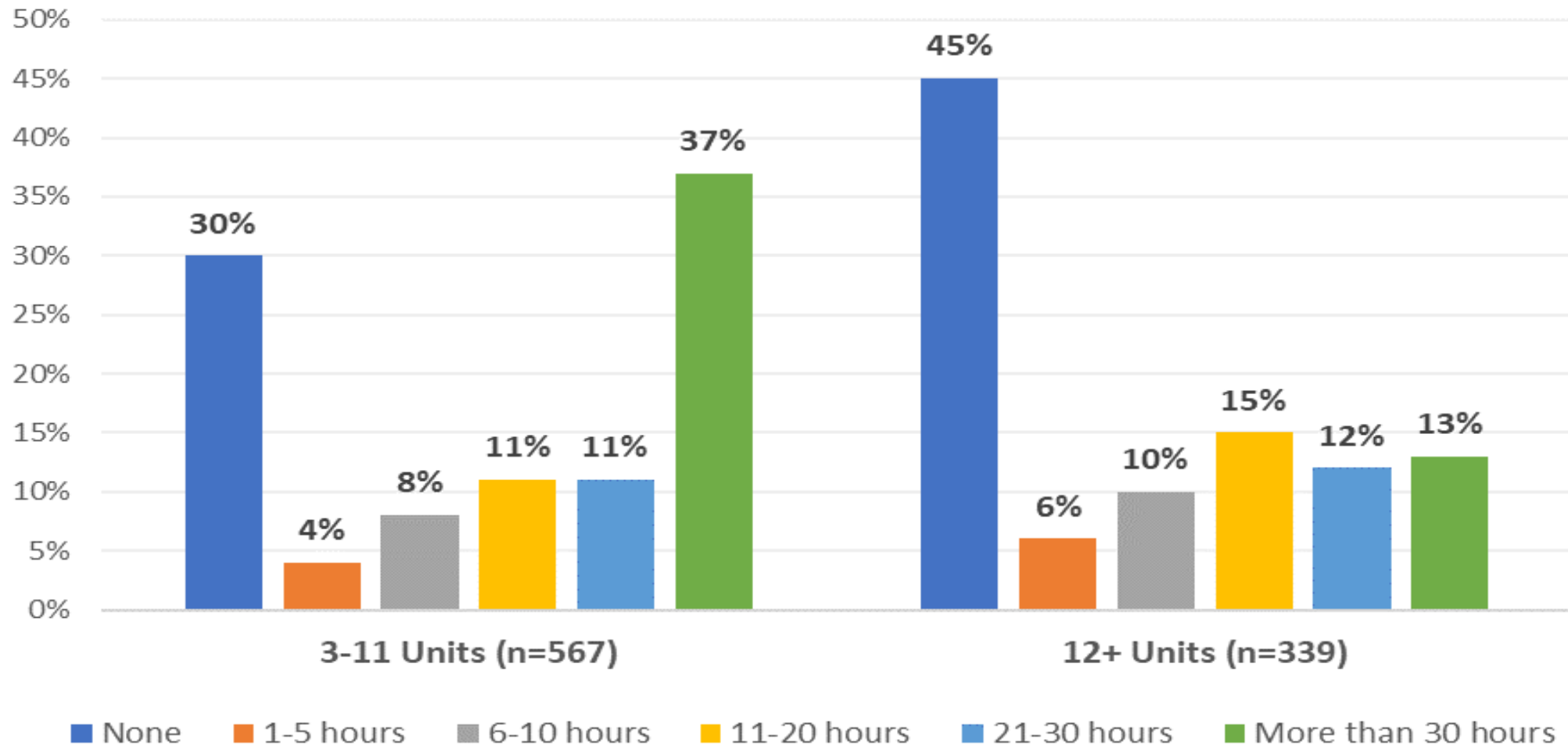
Student Time Dedicated to Schoolwork

Q: In a typical 7-day week, about how many hours do you spend preparing for all of your classes (studying, reading, writing, rehearsing, doing homework, etc.)?



Student Time Spent Working for Pay

Q: In a typical week, about how many hours do you work for pay?

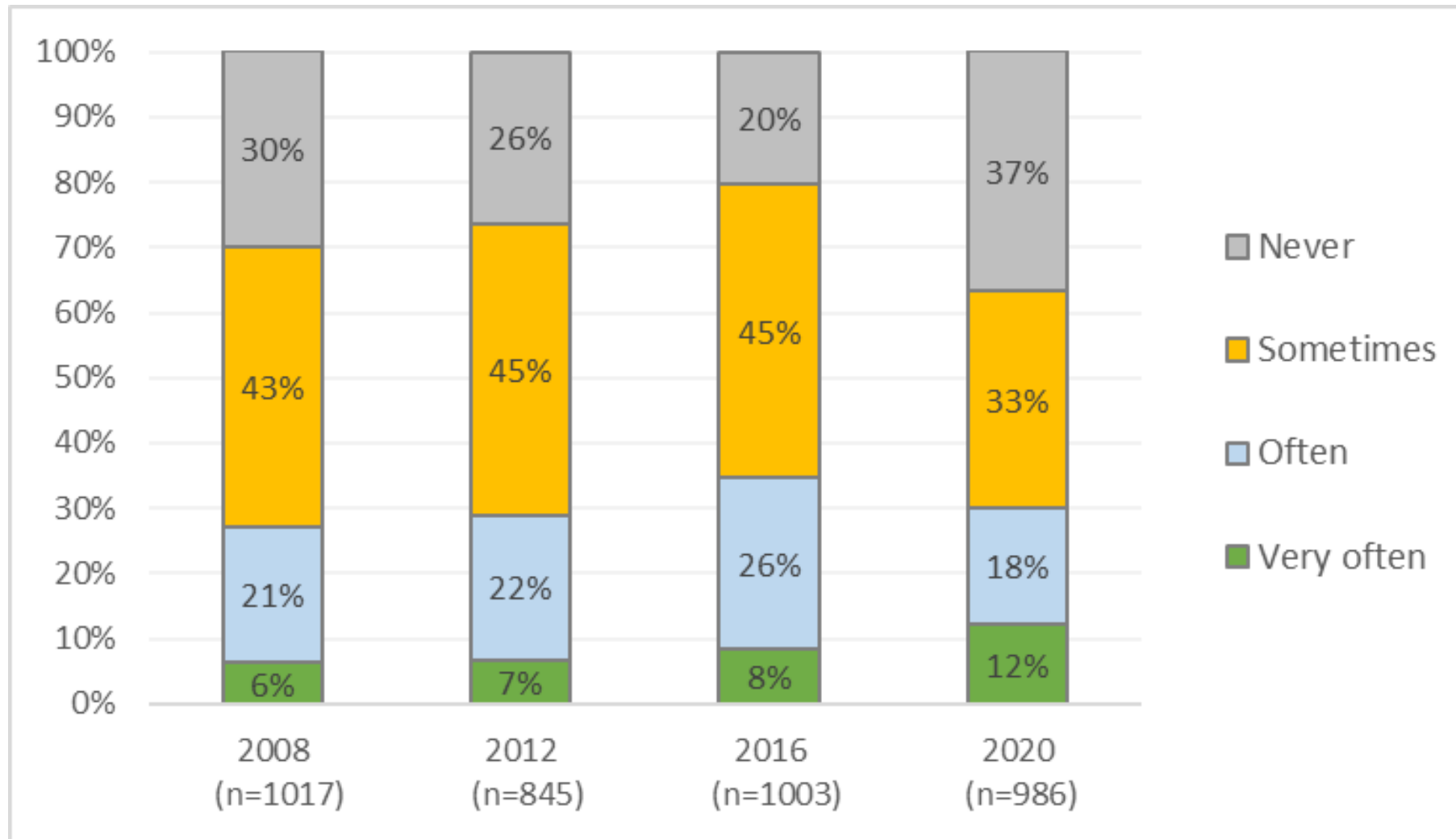


Student Engagement During the COVID Pandemic

The next 4 slides compare 2020 survey results with data from the prior three administrations of the Community College Survey of Student Engagement (CCSSE) survey. While this is not an “apples to apples” comparison due to differences in student sampling and survey administration methods, it is the best available reference for a pre-COVID to COVID era comparison of student engagement.

Students are **less** likely to make a presentation in class

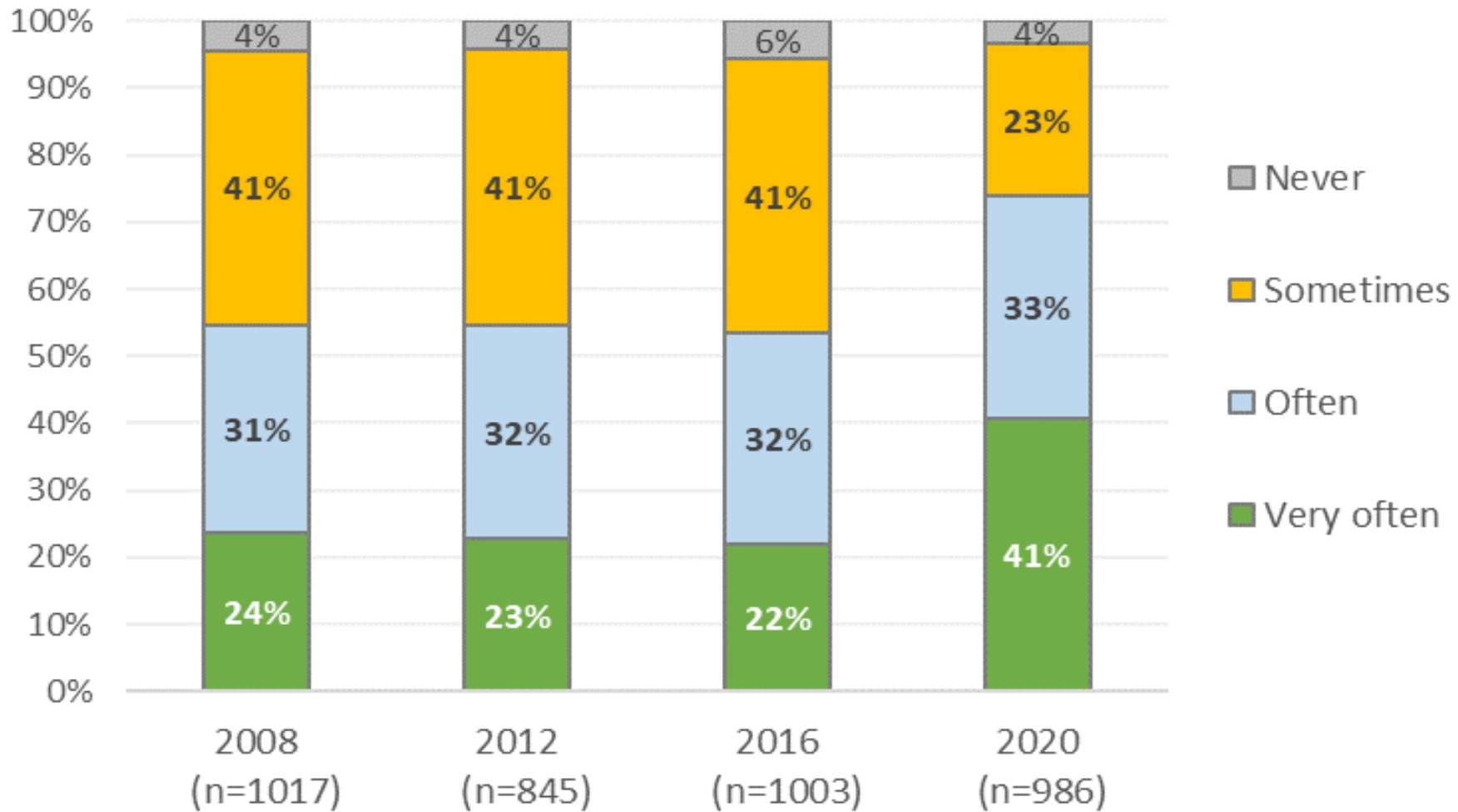
Q: During the current term, about how often have you **made a presentation in class**?



Note: 2008-2016 data are from the CCSSE survey which employs different methodologies than the 2020 survey.

Students are more likely to engage in class discussion

Q: During the current term, about how often have you **contributed to a class discussion**?



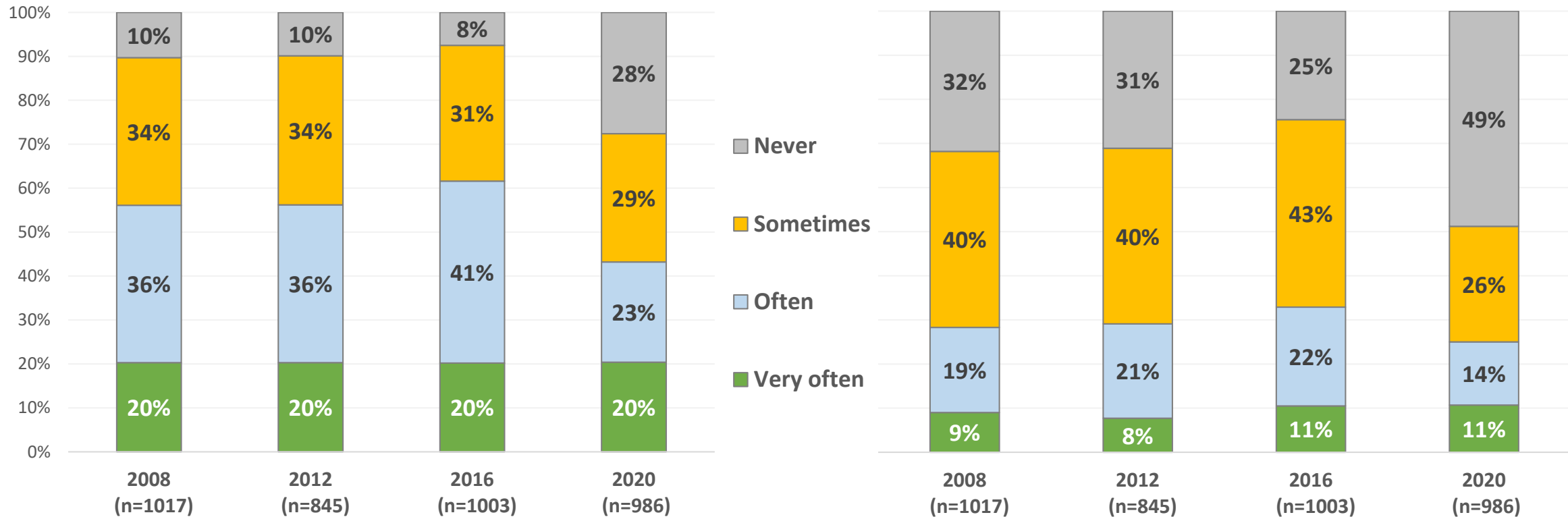
Note: 2008-2016 data are from the CCSSE survey which employs different methodologies than the 2020 survey.

Students are much less likely to work with peers

Q: During the current term, about how often have you:

Worked on assignments with other students **during class**

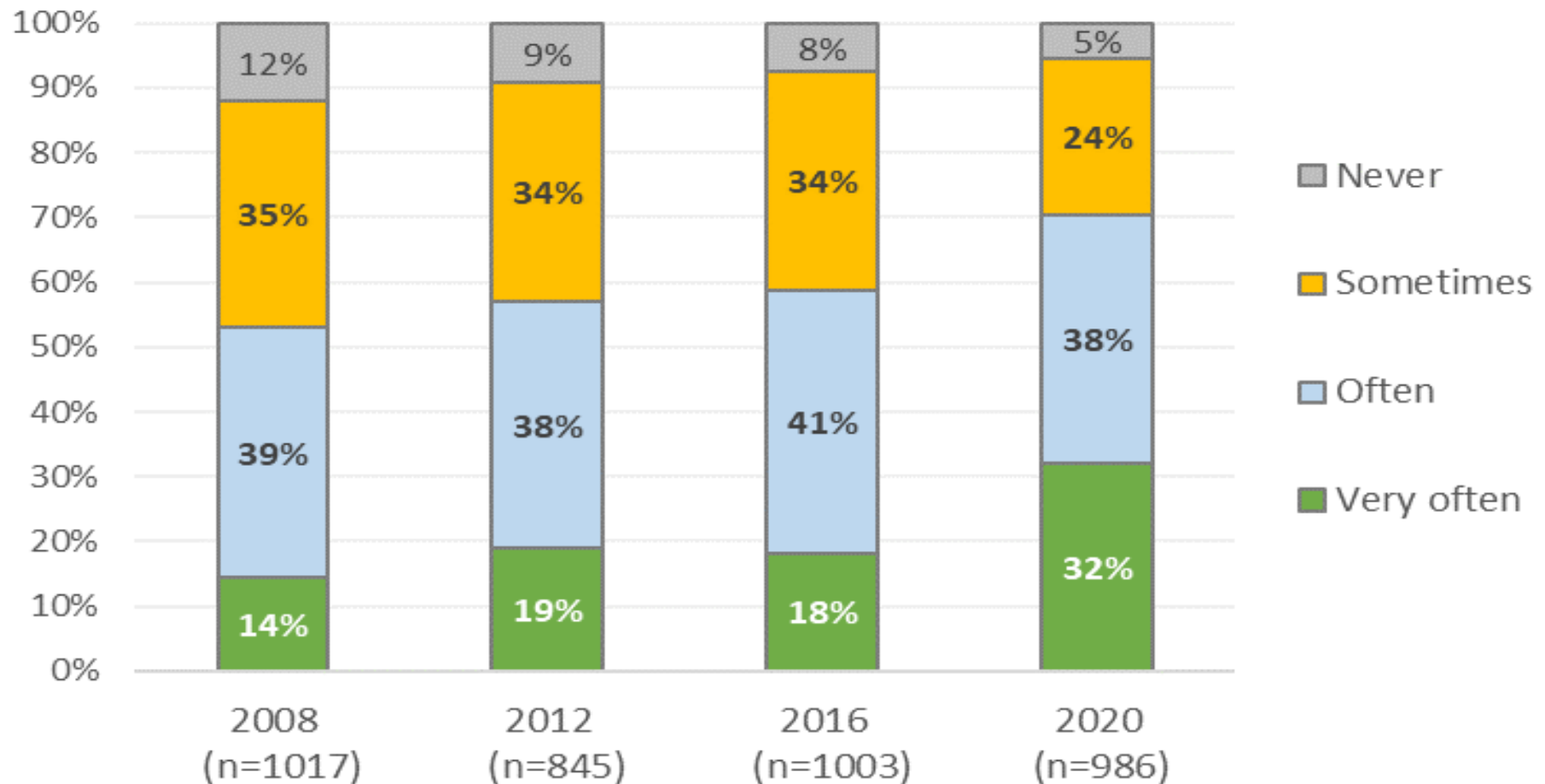
Worked on assignments with other students **outside of class**



Note: 2008-2016 data are from the CCSSE survey which employs different methodologies than the 2020 survey.

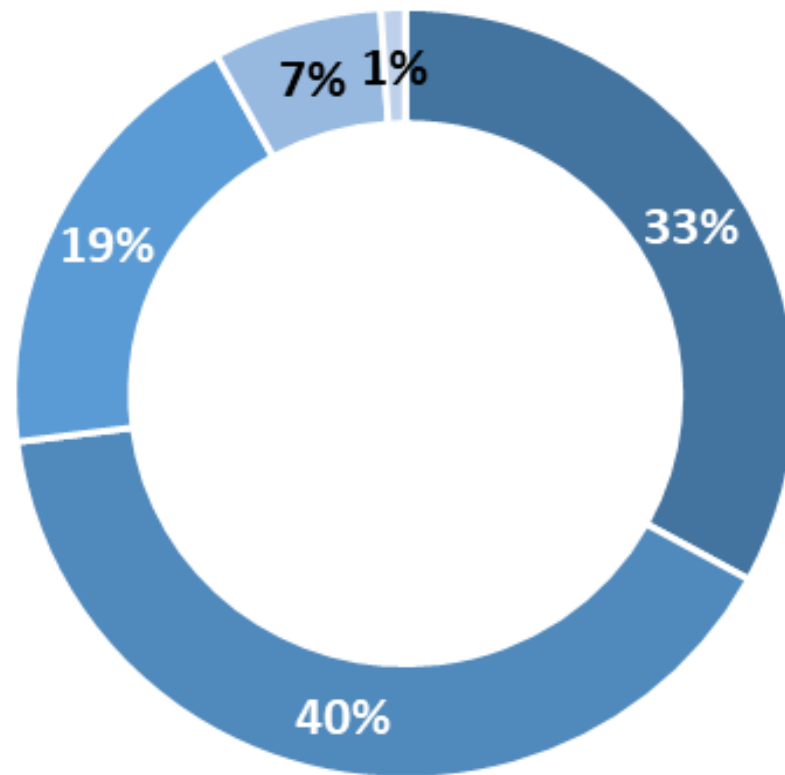
Students are more likely to receive prompt feedback

Q: During the current term, about how often have you received prompt feedback (written or oral) from instructors on your performance?



Feedback on Assignments in Fall 2020

Q: How frequent is the feedback you receive on your online assignments?

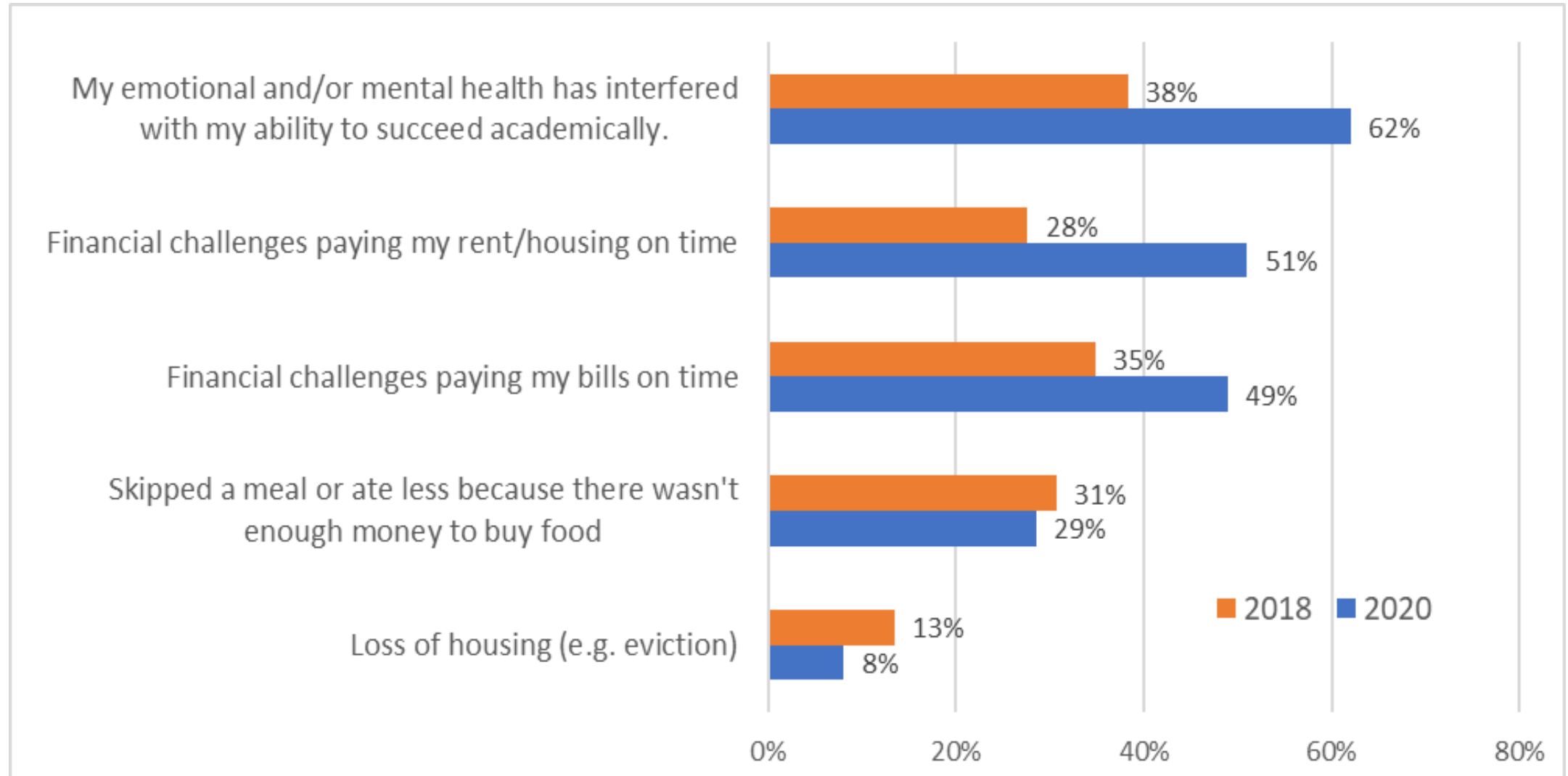


- I receive feedback on all assignments
- Many of my assignments have feedback, but not all
- I receive feedback on only a few assignments
- My assignments receive a score, but no instructor comments
- I have not received any of my assignments back yet

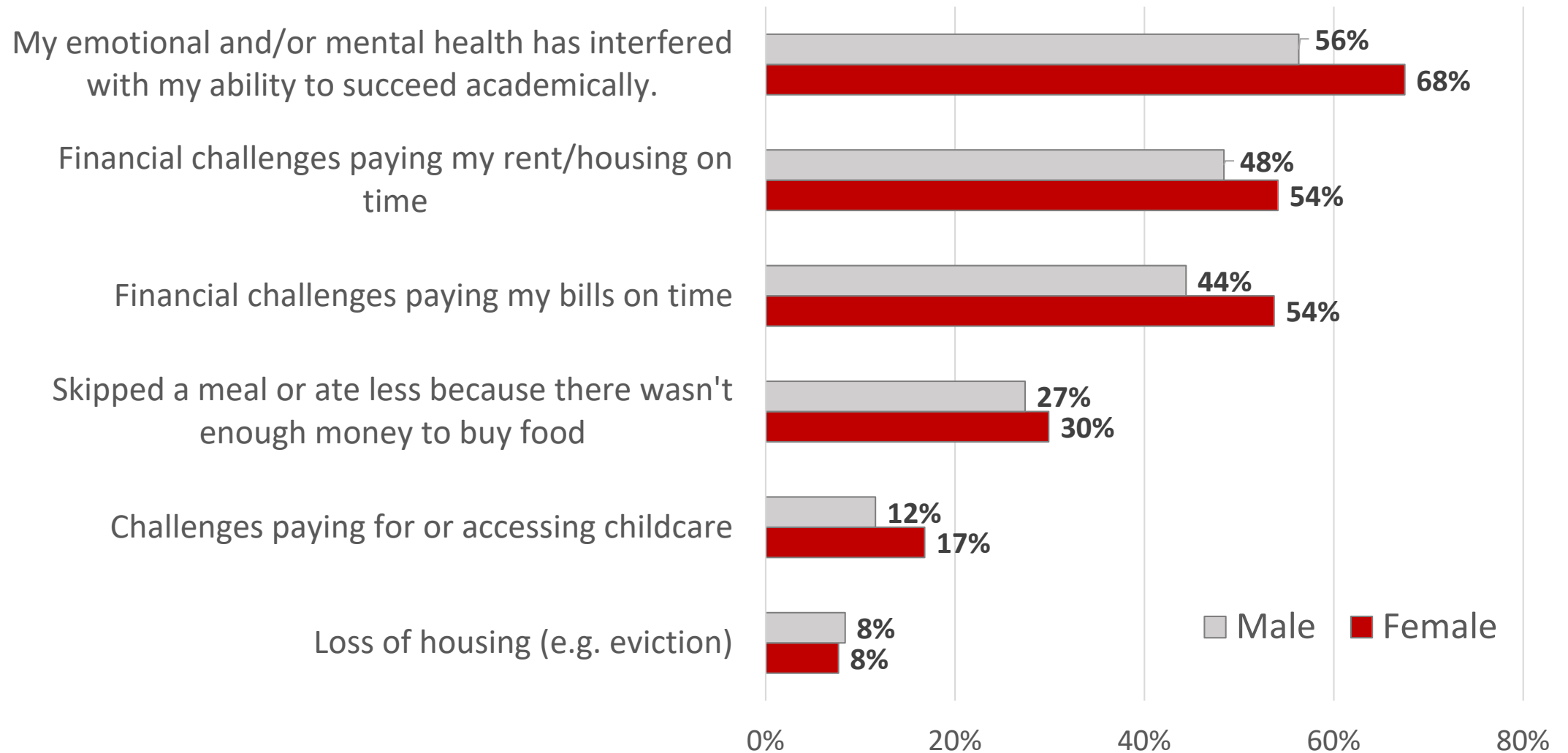


Student Basic Needs and Wellness During the COVID Pandemic

Q: Please indicate whether or not you have experienced any of the following during the current calendar year (2018 vs. 2020):

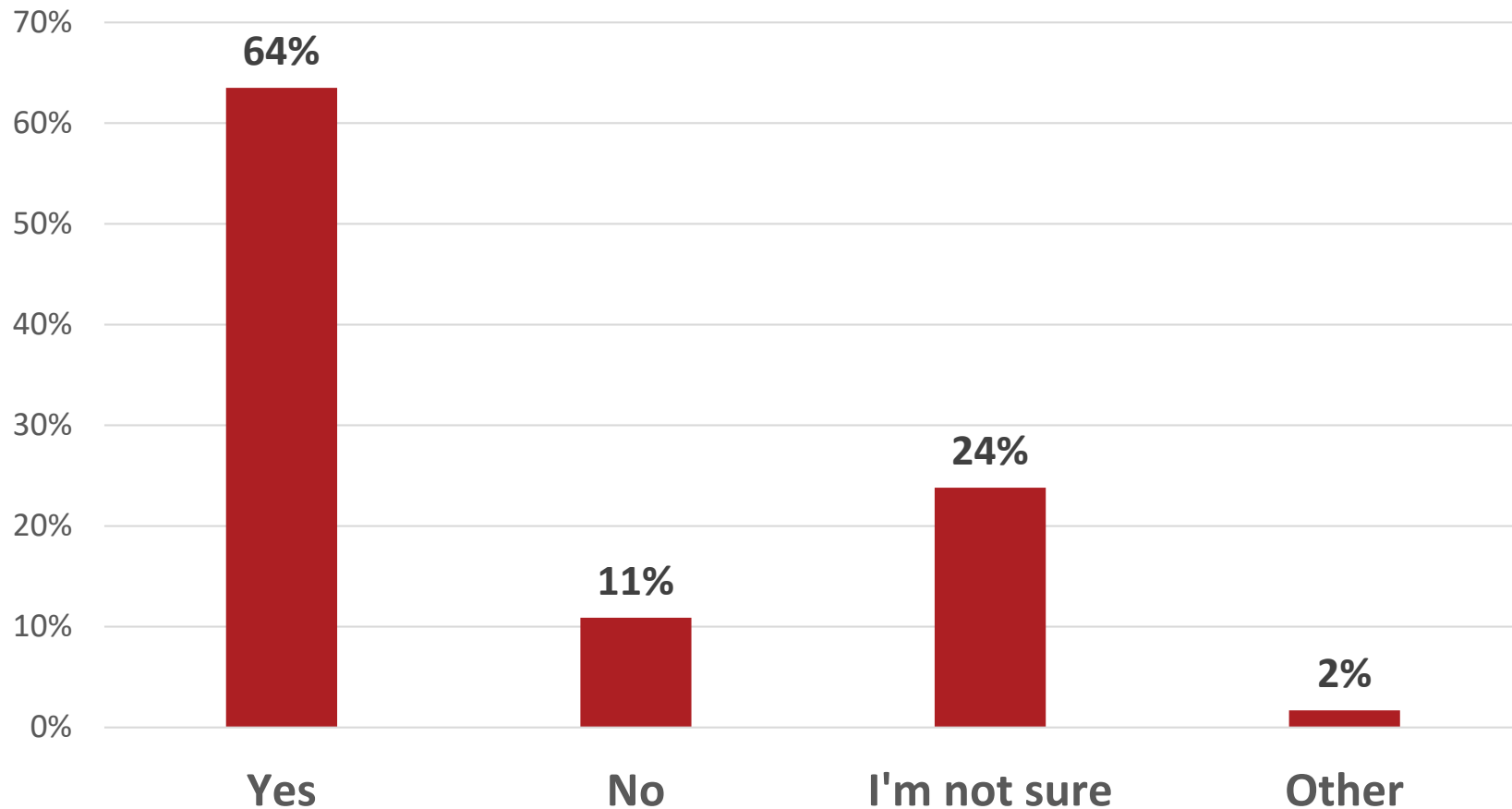


Q: Please indicate whether or not you have experienced any of the following during the current calendar year (in 2020):



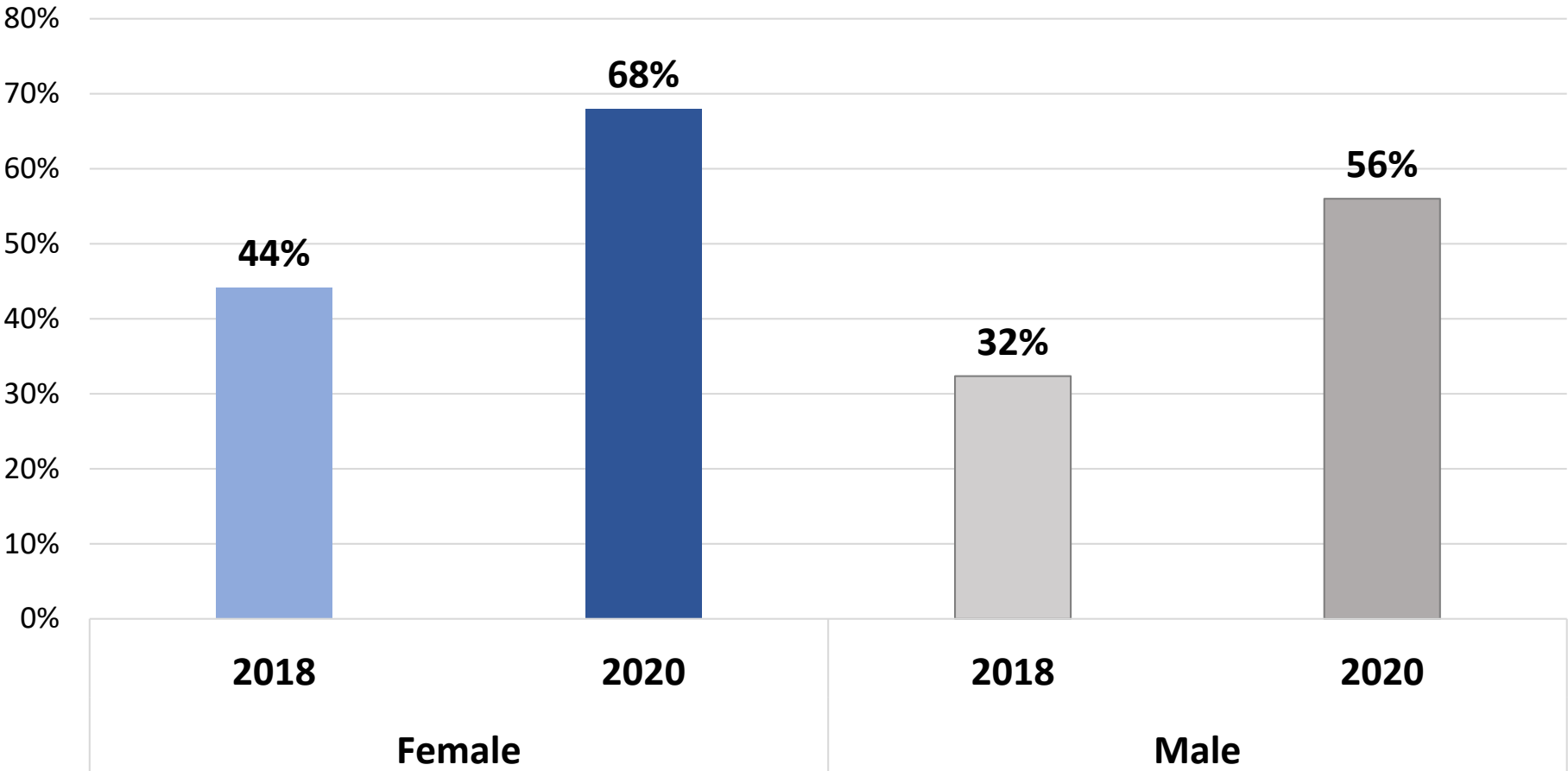
Basic Needs Resource Awareness

Q: Through Skyline College, I am aware of the resources available to address food and housing insecurity, and my other basic needs.



Q: Please indicate whether or not you have experienced any of the following during the current calendar year (2020): *(2018 asked about past 2 years)*

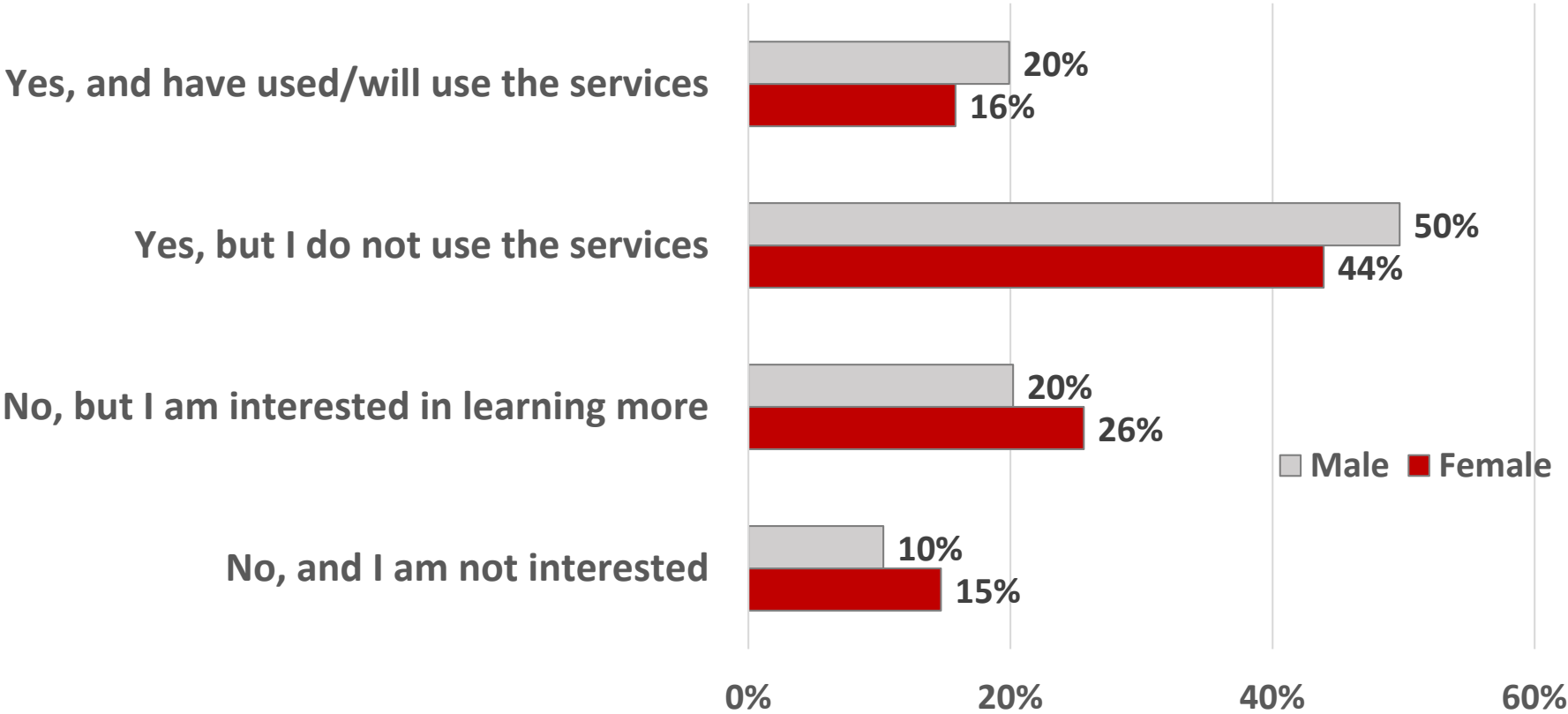
My emotional and/or mental health has interfered with my ability to succeed academically (% “Yes”)



Note: 2018 data are from the Skyline College Student Voice Survey administered in Spring 2018.

Awareness of Health & Wellness Services

Q: Are you aware that Skyline College Health and Wellness Services is open and offers free virtual appointments to students?

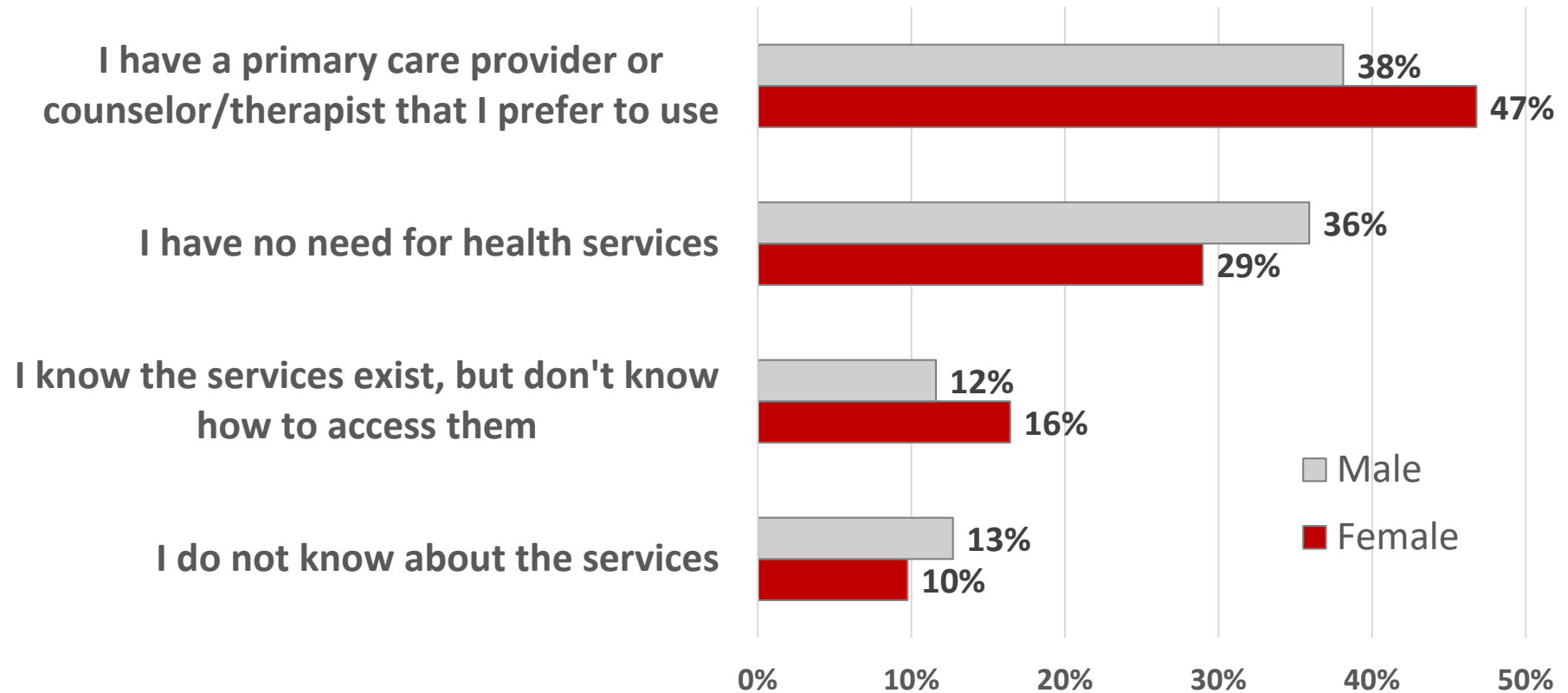


30% of men and 41% of women said they were unaware of Skyline's Health and Wellness Services

Non-Use of Health & Wellness Services

555 Students who are not using or not interested in using Health and Wellness Services were asked:

**Q: Please tell us why you are not using Skyline College Health and Wellness Services
(Select all that apply)**



Information About Health and Wellness Services

Students who selected any of the following responses immediately saw the message below:

- No, but I am interested in learning more
- I do not know about the services
- I know the services exist, but don't know how to access them

Health Services providers are available to confidentially advise students virtually **FOR FREE**.

Services include but not limited to:

- Treatment of a variety of illnesses and injuries
- Program physicals/Health screening
- Medication prescriptions and refills, including birth control
- Immunizations Tuberculosis screenings for employment and transfer purposes
- Laboratory testing
- Online personal counseling

For more information or to make an appointment, go to:

<http://www.skylinecollege.edu/healthandwellness/>

All students saw links to Skyline Health and Wellness and to access parking lot Wi-Fi at the conclusion of the survey.