# Goal 3: **Ensure that all students have the support and resources needed to achieve their educational goals**:

Draft Strategies and *sample* Activities Already Doing and Proposed Activities

| A. **Raise student awareness of and connection to** existing Skyline College support services and resources | B. **Facilitate student access to basic needs** including food, shelter, mental health and safety | C. **Eliminate institutional barriers to equity** ensuring that ALL students have the support they need | D. **Upgrade educational technology and facilities** with state-of-the-art tools, equipment and spaces for learning | E. **Complete and Institutionalize the Comprehensive College Redesign** to continue to leverage the combined impact of its components |
|---|---|---|---|---|
| ▪ **Welcome Week** connecting students to peers, learning communities and support programs<br>▪ "**I Belong at Skyline**" webpage<br>▪ **ASSC programming** showcasing student resources and services<br>▪ Individual **program outreach**<br>▪ Use of **social media** to raise awareness of resources<br>▪ **Centrally coordinate student communication** using the CRM<br>▪ Increase student touch points **throughout semester** (**First Year Experience/Orientation** type)<br>▪ Create **one-stop webpage** for all student resources and services<br>▪ Employ **student ambassadors** to spread the word about available resources and encourage use<br>▪ **Educate all employees about student resources** and services so they can easily direct students<br>▪ **Revamp the College website** to make it easier to find information and resources | **SparkPoint** services, including:<br>▪ On-campus **food pantry** for students<br>▪ **Free drive-thru food distribution** for local community including students<br>▪ **Emergency housing assistance** for students<br>▪ **Student Food Grant** program<br>▪ Free **Immigration Legal Clinic**<br>▪ Education and coaching to help achieve **financial stability**<br>▪ **Grove Scholars** Program<br>**Health & Wellness Services**, incl:<br>▪ Free **Personal Counseling** Services for students<br>▪ Free **Health Services**<br>▪ **TimelyMD** virtual mental health and medical care for students<br>▪ **Expand SparkPoint** services to reach more students<br>▪ Extend collaboration with **local community services**<br>▪ Leverage partnership with the **District Basic Needs Task Force**<br>▪ Explore **expansion of shuttle service** to campus | ▪ **Student Equity Plan** developed<br>▪ **Educational Access Center** (EAC)<br>▪ **The Learning Center** (TLC) and embedded tutors program<br>▪ **STEM Center**<br>▪ **Zero textbook cost (ZTC)** courses<br>▪ **Learning Communities**, e.g., Umoja-ASTEP, Kababayan, Puente, CIPHER, First Year Experience<br>▪ **Student support and enrichment programs**, e.g. Project Change, Brothers Achieving Milestones (BAM), Women's Mentoring and Leadership Academy (WMLA), Guardian Scholars Program (GSP)<br>▪ Create **more supports for part-time students and evening students**<br>▪ **Ensure students are equitably served** by counseling and other student support resources<br>▪ Develop **ZTC degree pathways** with zero or low textbook costs<br>▪ Explore adoption of collegewide **equitable grading best practices** | ▪ New **Environmental Science Building** with 4 state of the art classrooms<br>▪ **Building 2 remodeling**<br>▪ Ongoing creation of **hy-flex classrooms** (21 so far)<br>▪ **laptops and hotspots** provided free to students<br>▪ Offer students **new lending laptops** with updated technology and software<br>▪ **Update labs and classroom equipment** to match business industry standards<br>▪ Invest in new technology to **improve cellphone reception**<br>▪ Commission **culturally representative murals**<br>▪ Equip more classrooms with **whiteboards or smart boards on all walls** (360°) to encourage students' creative participation<br>▪ **Furnish more classrooms with movable desks** to allow for more student interaction<br>▪ **Add wayfinding signage** throughout campus | **Transformative Teaching and Learning**<br>▪ **CTTL** supports a **culture of innovation** and continuous **pedagogical development**<br>▪ **Faculty Professional Development**<br>▪ **Instructional Design & Technology**<br>**Promise Scholars Program** (PSP)<br>▪ Serving **~770 Promise Scholars**<br>▪ Wrap-around supports dramatically **improve student completion rates**<br>**Meta Majors and Guided Pathways**<br>▪ **Completing program mapping** and launched Program Mapper tool<br>▪ **New faculty coordinators** to drive completion of Guided Pathways<br>▪ Launch pilot to **expand Promise Scholars Program** eligibility **to part-time students**<br>▪ **Review the Meta Majors** terminology and groupings<br>▪ **Refine career and academic benchmarks** for each degree program<br>▪ **Evaluate and report** on the College Redesign impacts by Fall 2023<br>▪ **Scale impactful practices** and components of the College Redesign to extend the impact |