

## Employee Update:

	Meeting Attended:	Date:
Regina Morrison	Foster Youth Meeting-YES Program	10/1/2013
	BACC Cross Site Visit-Cleveland Ohio	10/7 – 10/9/13
	SMCCCD and CCSF Financial Aid Meeting with ITS	10/15/2013
	District wide Financial Aid and IT Planning/Testing/Troubleshooting	10/29 – 10/30/13
	Financial Aid Steering Committee Meeting	10/29/2013
Aileen Conmigo	District wide Financial Aid and IT Planning/Testing/Troubleshooting	10/29 – 10/30
	Financial Aid Steering Committee Meeting	10/29/2014
Elisabeth Osai	BOGFW Processing Meeting	10/28/2013
Jenny Yang	GPA Submission Meeting SSN	10/15/2013
	District wide Financial Aid and IT Planning/Testing/Troubleshooting	10/29 – 10/30
Jocelyn Vila	Foster Youth - Blueprint Conference in Los Angeles	10/21 - 10/23/2014

**Policies and Procedures:** No new updates

## Innovations, Best Practices and Research:

	Webinars Attended:	Date:
Elisabeth Osai	Loans - Webinar	10/23/2013
Aileen Conmigo	Eligibility: Financial Aid Fundamentals - Webinar	10/22/2014
Jenny Yang	Exceptional Customer Service - Webinar	10/9/2013
	Examining the Financial Challenges of Today's Young Adults - Webinar	10/15/2013

## Departmental Data:

Services Provided	Students Served
Counseling Appointments (Greg Fraunfelder)	119
Financial Aid Application Labs	40
Classroom Presentations	60
Number of Phone Calls	987

### Mission

To empower and transform a global community of learners.