

STUDENT SERVICES MONTLY REPORT - FINANCIAL AID OFFICE | ISSUE TEN | JUNE 2013

Employee Update:

- June 6: SRAC (Scholarship Recognition Awards Ceremony) Debriefing
 - o Attended: Regina Morrison, Director and Crystal Shetaya, Scholarship Coordinator
- June 6: Community College Pathways (CCP) Foster Youth Conference Call
 - Attended: Jocelyn Vila, Foster Youth Liaison
- June 10: S.M. CalRTA Scholarship Luncheon
 - Attended: Crystal Shetaya, Scholarship Coordinator
- June 18: Grove Scholars Program Meeting
 - o Attended: Crystal Shetaya, Scholarship Coordinator
- June 26: Scholarship Software Follow-up Meeting
 - Attended: Crystal Shetaya, Scholarship Coordinator

Policies and Procedures:

- 2013-2014 Financial Aid Forms
 - Finalized and available online at www.skylinecollege.edu/financialaid/forms.php
 - o All forms received and forwarded to technicians are now scanned

Innovations, Best Practices and Research:

- June 4: A is for Advocacy: Best Practices Webinar
 - Attended: Jenny Yang, Financial Aid Technician
- June 4: Public Service Loan Forgiveness Webinar
 - Attended: Jenny Yang, Financial Aid Technician
- June 6: Financial Aid Office Meeting re Best Practices for 2013-2014
- June 12: Using NSLDS Webinar
 - Attended: Jenny Yang, Financial Aid Technician
- June 13: 150% Direct Subsidized Loan Time Limit Webinar
 - Attended: Jenny Yang, Financial Aid Technician
- June 26: CommunityForce Scholarship Management in the Cloud Demo
 - Attended: Crystal Shetaya, Scholarship Coordinator

Departmental Data:

Services Provided	Students Served
Counseling Appointments (Greg Fraunfelder)	102
Financial Aid Application Labs	55
Classroom Presentations	20
Number of Phone Calls	866
Number of emails (<u>skyfaoffice@smccd.edu</u>)	158