

TOGETHER WE ACHIEVE

STUDENT SERVICES MONTLY REPORT - FINANCIAL AID OFFICE |ISSUE 6| FEBRUARY 2013

## **Employee Update:**

February 7: 2013-2014 New Year Roll Follow-up Training
Attended: Aileen Conmigo, Financial Aid Technician

Policies and Procedures: N/A

## Innovations, Best Practices and Research:

- Webinars: The below webinars were attended by Jenny Yang, Financial Aid Technician
  - February 12: Tax Filing Rules
  - February 13: California Dream Act Application
  - February 14: You Can Deal With It
  - February 21: Repayment Plans and Cal Grant 201 (Advanced Cal Grant)

## **Departmental Data:**

Services Provided	Students Served
Counseling Appointments (Greg Fraunfelder)	107
Financial Aid Application Labs (8 labs)	85
Classroom Presentations (4 presentations)	76
Number of Phone Calls	554
Number of emails ( <u>skyfaoffice@smccd.edu</u> )	45

## Now Hiring - Financial Aid Ambassadors and America Counts Tutors

The Financial Aid Office is now hiring for Financial Aid Ambassadors and America Counts Tutors. All students are encouraged to apply.

