

	Cañada	CSM	Skyline	District	Average
Please rate the following statements_My maintenance service requests are completed in a timely manner	4.05	3.96	4.00	4.30	4.05
Please rate the following statements_When I call the facilities maintenance office, the staff responds in a professional, courteous and helpful manner	3.95	4.31	4.22	4.62	4.27
Please rate the following statements_I am kept informed of construction activities that are being planned and going on at my campus	4.59	4.44	4.54	4.84	4.58
Please rate the following statements_The facilities planning & operations department meets my overall expectations	4.12	3.92	4.06	4.51	4.11
Please rate the status of the areas where you receive custodial service_Custodial service in my primary office/workspace	3.91	3.98	3.59	4.00	3.87
Please rate the status of the areas where you receive custodial service_Custodial service in my classroom	3.84	4.13	3.55	4.00	3.87
Please tell us about your level of satisfaction with the following:_If you requested custodial assistance in the last year, rate your level of satisfaction with that assistance	3.90	4.07	3.76	4.29	3.99
Please tell us about your level of satisfaction with the following:_If you requested engineering assistance in the last year, rate your level of satisfaction with that assistance	4.60	4.15	3.93	4.41	4.23
Please tell us about your level of satisfaction with the following:_What is your level of satisfaction with the overall appearance of the exterior grounds on your campus	4.40	4.35	4.13	4.51	4.34
11. I know how to place a maintenance service request (custodial, engineering and/or groundskeeping)	85.1%	92.5%	84.9%	97.4%	87.4%