

**Page: Learning Center Fall 2011 Survey**

1. Please check all the services of The Learning Center (TLC) you have used this semester.

answered question      \*20\*

skipped question      \*2\*

Response

Percent Response

Count

Computer Lab

65.0% 13

Writing and Reading Lab (WRL)

45.0% 9

ESOL Lab (English for Speakers of Other Languages)

20.0% 4

Math Assistance Lab

40.0% 8

\*Tutorial Assistance\*

70.0% 14

Academic Support & Counseling (TRiO/STAARS)

20.0% 4

Study Skills (note/test taking, time management, critical thinking, etc.)

50.0% 10

2. Did you receive tutoring at TLC?

answered question \*22\*

skipped question \*0\*

Response

Percent Response

Count

\*Yes\*

95.5% 21

No

4.5% 1

3. Did tutoring prevent you from dropping a class? (SLO1)

answered question \*18\*

skipped question \*4\*

Response

Percent Response

Count

\*Yes\*

55.6% 10

No

27.8% 5

Does not apply.

16.7% 3

4. Did tutoring improve your understanding of class material? (SLO1)

answered question		*18*		skipped question		*4*	
Little Improvement		Major Improvement		Rating			
Average	Response						
Count							
5.6% (1)	0.0% (0)	5.6% (1)	16.7% (3)	72.2% (13)	4.50	18	

5. I believe tutoring helped improve my grade(s): (SLO1)

answered question		*18*	
skipped question		*4*	
Response			
Percent Response			
Count			
From an F to a D	0.0%	0	
From a D to a C	11.1%	2	
From a C to a B	27.8%	5	

\*From a B to an A\*

33.3% 6

More than one letter grade

22.2% 4

I do not believe it helped improve my grade(s)

5.6% 1

6. Have you gained skills to become a more independent learner after the tutoring session? (SLO3)

answered question \*17\*

skipped question \*5\*

I'm still dependent on a tutor

I have become much more independent

Rating

Average Response

Count

0.0% (0) 5.9% (1) 58.8% (10) 35.3% (6) 3.29 17

7. TLC offers other student assistance that helps with your studying. Which types of help have you received this semester? (Please check all

that apply)

answered question \*16\*

skipped question \*6\*

Response

Percent Response

Count

Time Management Techniques

56.3% 9

Note Taking Techniques

50.0% 8

Outlining and Structuring

43.8% 7

Memory techniques

43.8% 7

Test taking techniques

56.3% 9

\*Understanding your learning styles\*

68.8% 11

Other, please specify

Show replies <#>

12.5% 2

8. What type of help did you need but could NOT find at TLC?

answered question \*7\*

skipped question \*15\*

Response

Count

Show replies <#> 7

9. If you received tutoring in the following classes, did tutoring help you advance your skills in that class?  
(SLO2)

answered question \*18\*

skipped question \*4\*

	Yes	No	I did not receive tutoring in this class.	Rating	
Average					
Response					
Count					
English and/or Reading	35.7% (5)	14.3% (2)	50.0% (7)	2.14	14
English as a Second Language	33.3% (4)	8.3% (1)	58.3% (7)	2.25	12
Math	23.1% (3)	0.0% (0)	76.9% (10)	2.54	13
Science	21.4% (3)	14.3% (2)	64.3% (9)	2.43	14

10. If you received tutoring in any other subjects (Spanish, Music, etc.), please list them here.

answered question \*7\*

skipped question \*15\*

Response

Count

Show replies <#> 7

11. Please provide any other comments or suggestions regarding tutoring.

answered question \*5\*

skipped question \*17\*

Response

Count

Show replies <#> 5

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12. Which TLC workshops did you attend, if any?

answered question \*17\*

skipped question \*5\*

Response

Percent Response

Count

ESL Conversation 0.0% 0

Language Sharing/Conversation Groups

11.8% 2

Math

17.6% 3

Reading

17.6% 3

Study Skills

41.2% 7

Writing

17.6% 3

\*I did not attend any TLC workshops.\*

52.9% 9

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13. Did the workshops help you with your academic success skills? (SLO2)

answered question \*7\*

skipped question \*15\*

Response

Percent Response

Count

\*Yes\*

100.0% 7

No 0.0% 0

14. Did the workshops help you apply new skills in your other classes? (SLO2)

answered question \*7\*

skipped question \*15\*

Response

Percent Response

Count

\*Yes\*

85.7% 6

No

14.3% 1

15. Did the workshops help you to complete and pass your classes? (SLO2)

answered question \*7\*

skipped question \*15\*

Response

Percent Response

Count

\*Yes\*

100.0% 7

No 0.0% 0

16. Please provide any comments or suggestions regarding the workshops.

answered question \*1\*

skipped question \*21\*

Response

Count

Show replies <#> 1

Page:

17. Why have you used the Computer Lab? (check all that apply)

answered question \*16\*

skipped question \*6\*

Response

Percent Response

Count

\*E-mail\*

75.0% 12

\*Internet Research\*

75.0% 12

Printing

68.8% 11

Software Usage

18.8% 3

Word Processing

50.0% 8

Online College Orientation 0.0% 0

Online Research

56.3% 9

Course Compass

31.3% 5

Navigating Course Websites

18.8% 3

Social Networking

12.5% 2

Video Games

6.3% 1

I did not use the Computer Lab

6.3% 1

Other (please specify)

Show replies <#>

6.3% 1

18. Will you continue to use TLC services? (SLO1)

answered question \*16\*

skipped question \*6\*

Response

Percent Response

Count

\*Yes\*

93.8% 15

No

6.3% 1

19. Would you recommend TLC services to others?

answered question \*16\*

skipped question \*6\*

Response

Percent Response

Count

\*Yes\*

93.8% 15

No

6.3% 1

20. Please provide any additional comments and suggestions for The

Learning Center:

answered question \*5\*

skipped question \*17\*

Response

Count

Show replies <#> 5

Find...

Show replies

Hide replies

Actual results available here:

<http://s.zoomerang.com/sr.aspx?sm=VT2Hy5ofaCG4I5pYYGUx%2bvzrs6ErFGmAHeTxkLdCF0%3d>