

DIGITAL ACCESS SURVEY

NAME _____

1. Android or iPhone?

2. Is your school email connected to your phone?

3. Do you have a YouTube app?

4. Please indicate whether you have each of the following in your household.

	Yes, with Internet access	Yes, without Internet access	No
A computer (desktop, laptop)	☐	☐	☐
Tablet computer (iPad, etc.)	☐	☐	☐
Cell phone	☐	☐	☐
Game console (Xbox, Playstation, Nintendo Wii, etc.)	☐	☐	☐

5. How often, if ever, do you access the Internet using each of the following?

	Daily	Weekly	Monthly	Less than once per month	Never/Not applicable
A computer (desktop, laptop)	☐	☐	☐	☐	☐
Tablet computer (iPad, etc.)	☐	☐	☐	☐	☐
Cell phone, PDA, Blackberry or iPod Touch.....	☐	☐	☐	☐	☐
Game console (Xbox, Playstation, Nintendo Wii, etc.)	☐	☐	☐	☐	☐
Television/Blu-ray player.....	☐	☐	☐	☐	☐

6. How often, if ever, do you use a computer or access the Internet (using any device in question 4) in each of the following locations?

	Daily	Weekly	Monthly	Less than once per month	Never/Not applicable
Home	☐	☐	☐	☐	☐
Work	☐	☐	☐	☐	☐
School.....	☐	☐	☐	☐	☐
At an outdoor or indoor public place (library, café, public computer, etc.)	☐	☐	☐	☐	☐

7. How do you connect to the Internet at home? Please check all that apply.

- ☐ No internet access at home
 ☐ Cable (Comcast/Xfinity)
 ☐ Satellite (DirectTV, Dish)
 ☐ WiFi (USIW, other)
☐ Dial-up telephone line
 ☐ DSL (CenturyLink)
 ☐ Cellular (Verizon, AT&T, Sprint)
 ☐ Don't know

8. How do you get help with computer or Internet questions or problems? Please check all that apply.

- ☐ Not applicable
 ☐ Community technology center/Public lab
 ☐ Books/Reference materials
☐ Coworkers
 ☐ Pay someone for technical support
 ☐ Computer/Internet resources
☐ Friends or family
 ☐ My Internet provider
☐ Library
 ☐ No one/No help available

BUT WAIT, THERE'S MORE ON THE BACK....

9. How frequently, if ever, do you do each of the following things on the Internet (using any device in question 4)?

	Daily	Weekly	Monthly	Less than once per month	Never/ Not applicable
Use email, texting or video to communicate	☐	☐	☐	☐	☐
Seek entertainment (games, videos, music)	☐	☐	☐	☐	☐
Use social media (Facebook, Twitter, LinkedIn).....	☐	☐	☐	☐	☐
Get the news or weather	☐	☐	☐	☐	☐
Shop, search for products and services	☐	☐	☐	☐	☐
Research or study a topic of interest.....	☐	☐	☐	☐	☐
Share opinions, post to a blog, review a product or service.....	☐	☐	☐	☐	☐
Attend an online class or training	☐	☐	☐	☐	☐
Work from home	☐	☐	☐	☐	☐
Banking online (paying bills, investing, etc.)	☐	☐	☐	☐	☐
As a parent/guardian, connect with your child's school.....	☐	☐	☐	☐	☐
Find info on community resources and events.....	☐	☐	☐	☐	☐
If you have a question, use Internet to find the answer	☐	☐	☐	☐	☐
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	☐	☐	☐	☐	☐
Look up health and medical information	☐	☐	☐	☐	☐
Communicate with government (seek services, get a license, discuss a problem)	☐	☐	☐	☐	☐
Sell goods and services online, advertise	☐	☐	☐	☐	☐
Find directions or look up a map	☐	☐	☐	☐	☐

10. How comfortable, if at all, are you at each of the following?

	Very comfortable	Somewhat comfortable	Not at all comfortable	Don't know	Not applicable
Using a computer laptop/desktop	☐	☐	☐	☐	☐
Using smartphone or tablet computer	☐	☐	☐	☐	☐
Accessing the Internet	☐	☐	☐	☐	☐
Using email	☐	☐	☐	☐	☐
Locating information online (bus schedules, weather, news, etc.) ..	☐	☐	☐	☐	☐
Using social networking sites (Facebook, Twitter, etc.).....	☐	☐	☐	☐	☐
Protecting your computer (stop viruses, backup files, avoid scams) ..	☐	☐	☐	☐	☐
Creating documents or spreadsheets.....	☐	☐	☐	☐	☐
Searching or applying for jobs online	☐	☐	☐	☐	☐
Using online tutorials or education programs.....	☐	☐	☐	☐	☐
Installing software	☐	☐	☐	☐	☐
Writing or publishing information on the Internet.....	☐	☐	☐	☐	☐
Creating a website or blog	☐	☐	☐	☐	☐
Troubleshooting computer problems.....	☐	☐	☐	☐	☐
Coding your own software application	☐	☐	☐	☐	☐