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Planning, Research and Institutional Effectiveness

Overview

Accreditation

Planning

Research

Institutional Effectiveness

Committees Chaired by PRIE

Institutional Review Board (IRB)

Resources

Meet the Staff

Contact Us

Skyline College Scorecard

The Skyline College Scorecard is the College's strategic tool that translates the College's **Mission, Vision and Values** into meaningful indicators that are directly connected to the College Strategic Goals and Priorities. Updated annually and shared widely for the College's collective reflection and input, the Scorecard makes use of a core set of metrics that operationalize and measure institutional effectiveness, taking into account student unit load (e.g. part-time vs. full-time status) to set appropriate benchmarks for student outcomes. The Scorecard metrics align with the **San Mateo County Community College District (SMCCCD) Strategic Plan** metrics, and are being updated to align with the **California Community College Chancellor Office's (CCCCO) Vision for Success** goals.

The Scorecard builds on earlier institutional efforts to evaluate institutional effectiveness. The Skyline College *Balanced* Scorecard (BSC) was first implemented in the 2005-2006 academic year and measured the extent to which the College achieves its goals from four perspectives: internal stakeholders, external stakeholders, financial and operational performances, and growth and innovation. No longer employing the four perspectives as an organizational scheme, the revised Scorecard has since evolved to better measure strategic goals and reflect current college priorities.

The Scorecard is regularly reviewed and discussed through participatory governance committees, particularly the **Institutional Effectiveness Committee (IEC)**, where adjustments and improvements are recommended to support the College in measuring progress towards institutional goals. Recommendations are forwarded to the **Strategic Planning and Allocation of Resources Committee (SPARC)**, who in turn forwards its recommendations to the **College Governance Council (CGC)** for consideration. In this way, the College ensures broad input into the periodic development and modification of the Mission-Vision-Values (MVV) and associated Scorecard metrics, incorporating them into the Institution's efforts to achieve student success.

The revised Skyline College Scorecard will be finalized in the Spring 2019 semester pending further campus input and alignment with the California Community College Chancellor's Office (CCCCO) **Student Success Metrics** and **Vision for Success** goals. The draft Scorecard metrics (Phase 1) approved by the participatory governance committees for input in the 2017-2018 academic year are posted below.

- **Skyline College Scorecard**