

Evidence for: Standard II.B.1

SPOL Naming Convention: SC-Website-Library-LearningTechnologySupport-20180911

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URL: <http://skylinecollege.edu/library/technology/index.php>

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## Technology

Technology Support

Printing

Equipment Checkout

Workshops

Canvas Resources

# SKYLINE COLLEGE TECHNOLOGY SUPPORT

## Learning Technology Support

The Learning Tech Support desk is located next to our Drop-In Computer Lab. We assist students, faculty, and staff with in-Library printing, scanning, photocopying or working with computers (as well as in room 5200A). We provide support for Canvas, WebAccess, WebSmart, as well as programs such as Microsoft Office 2013 and various Google apps to aid student success.

We do not fix hardware issues, remove viruses, or install software. Our support is focused on learning technologies and tools to aid you in your academic work.

Click here for [Help with resetting your Canvas Password](#)

Click here for [Help with resetting your WebSMART Pin](#)

Click here for [Help with resetting your My.smccd.edu Password](#)

For general online support, click on the name of the system:

[Canvas](#)

[WebSmart](#)

[My.smccd.edu](#)

## Get Help

### Learning Tech Support Hours & Contact:

For general online support, click on the name of the system:

[Canvas](#)

[WebSmart](#)

[My.smccd.edu](#)

## Get Help

### Learning Tech Support Hours & Contact:

Days	Times
Mon-Thurs	8:00am - 9:00pm
Fri	8:00am - 4:00pm
Sat	1:00pm - 5:00pm

Connect with Us:

[Make an Appointment](#)

[Email Us](#)



## Software/Hardware

The drop-in lab is located in the center of the library (Building 5, Second Floor). Students have access to 40 desktop computers running Microsoft Windows 7. The drop-in lab computers feature up-to-date software such as Microsoft Office 2013, Adobe software, and more.

If the drop-in lab is full, please contact us and we will check on the availability of computers in room 5200A.

All students and library patrons must adhere to the Skyline College Computer Use Policies at all times.

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