

Executive Summary

Skyline College seeks “to empower and transform a global community of learners.” As such, the College aspires to be the community and cultural center for academic, career, and personal growth in northern San Mateo County. To meet the changing and future needs of students and the community for the next five years, this Education Master Plan provides a blueprint of expansion areas for the college and a guide to achieve the college’s strategic goals. It pulls together information gathered through planning documents, research, and discussions and articulates a comprehensive plan for educational programs and services. The successful implementation of the innovative, student-centered strategies outlined in this plan will contribute to Skyline College meeting its goal that students “get in, get through, and graduate on time.”

This Education Master Plan was developed in consultation with both internal and external stakeholders and is informed by multiple sources. It provides an analysis of the student demographic and labor trends in relationship to the service area and suggests implications for both program and service development, implementation, evaluation and modification. It also aligns with the California Community College Chancellor’s Office Vision for Success 2022. Central to this plan’s implementation is an integrated planning, resource allocation and assessment cycle.

Ultimately, this Education Master Plan will provide guidance for the College's Comprehensive Redesign rooted in the Skyline College Promise, which aims to develop a “student ready” institution that addresses the diverse needs of students as they work to achieve their academic and career goals. It will serve as a purposefully driven blueprint to achieve the aspirational institutional goal of 75% of students meeting their educational goals.

Over the next five years, the college will work to improve student outcomes utilizing the following strategies:

- **Guided Pathways:** Implement an academic offering of certificates and degrees organized into Meta Majors that integrate thematic general education bundles, and incorporate wrap-around academic support services to facilitate goal completion.
- **High Impact Practices:** Identify and implement high impact practices that support student learning and promote timely completion of their educational and career goals.
- **Championing of Equity:** Expand activities and efforts that promote equity and an inclusive campus environment by promoting activities and programs that continue to develop the cultural fluency of students, staff, faculty, administration, and community partners as educators.
- **Promise Scholars Program:** Expand the Promise Scholars Program to provide financial, academic, and career development support to full-time enrolled students with the goal of increasing two and three year completion rates. The PSP replicates the City University of New York’s Accelerated Studies in Academic Programs (CUNY ASAP).

- Customer Relationship Management system: Fully implement a Customer Relationship Management (CRM) system as a means for faculty, staff and students to analyze student progress toward their educational goals and evaluate efficient use of resources. Faculty and staff as a result will have the information they need to provide a level of service which is impossible otherwise.
- Affordable Course Materials: Expand Online Educational Resources (OER) and Zero Textbook Cost (ZTC) Resources to remove the common barrier of students not being able to afford books and materials for college courses.
- Computer Access: Increase rentals of Chromebooks for students who do not own a computer or do not have access to a computer in their home.
- Online Instruction: Identify programs in the college which can be offered fully online to increase access to education and boost enrollment.
- Access for Non-traditional Students: Establish Skyline NOW – Nights, Online and Weekends – to cater to the adult population who does not have the time to attend school during the day and could benefit from an accelerated, cohort-based model.
- Labor Market Informed Programming: Strategically look at program prioritization and elimination utilizing labor market statistics.
- Job Placement Services: Develop a comprehensive infrastructure to offer job placement services to current and former students as well as the community.
- Dual Enrollment Expansion: Expand dual enrollment offerings to increase access to education at the high school level and facilitate degree completion by creating a pipeline to Skyline College.
- Early College: Establish an Early College with Jefferson Union High School District.

This Education Master Plan will enable Skyline College to meet its Mission-Vision-Values. Analysis of relevant information and considerable input from stakeholders ensures that Skyline College not only will meet student needs but also remain firmly committed “to empower and transform a global community of learners.”