

Skyline College Student Survey on
Transition to Online Learning
During Covid-19 Pandemic

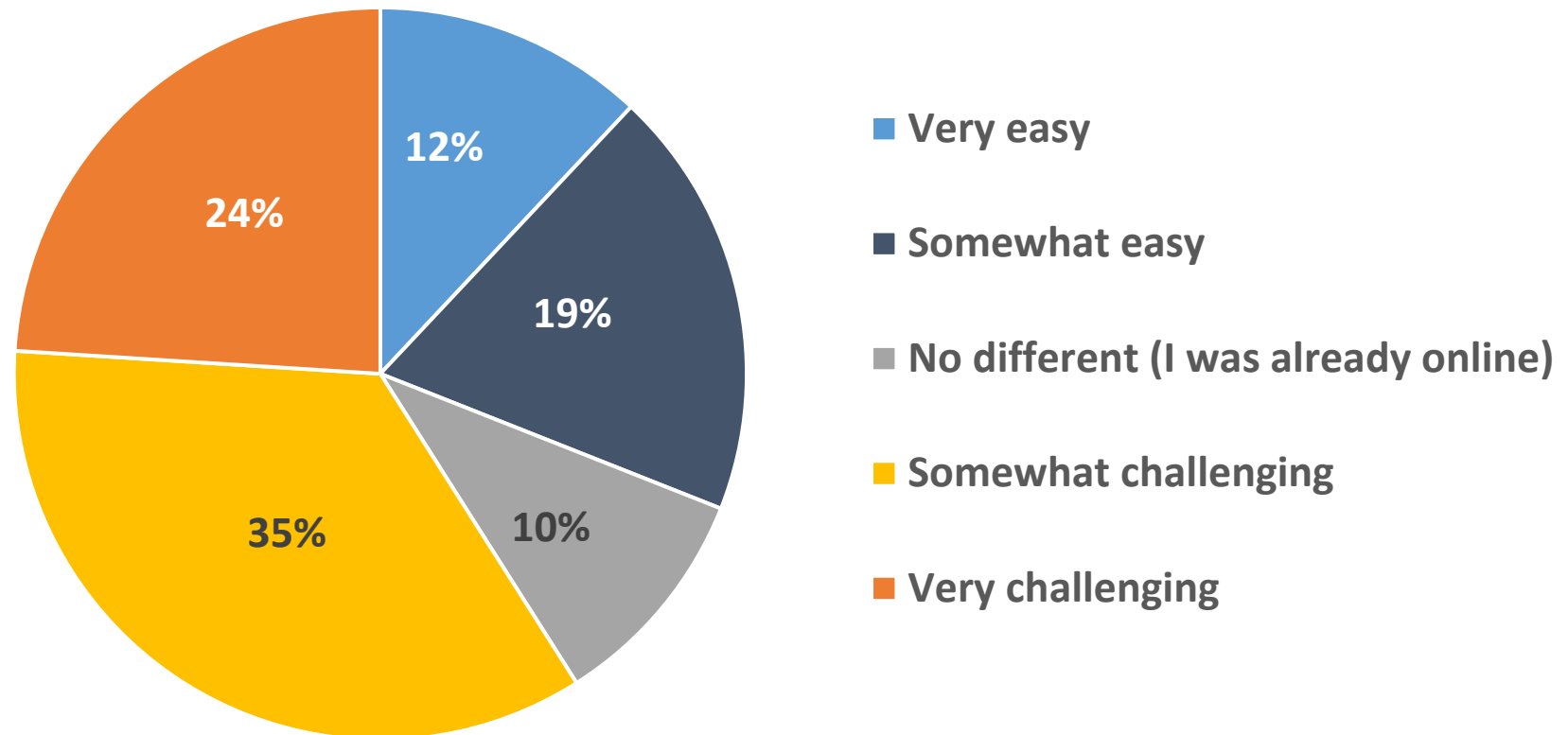


Student Survey Conducted March 27 –April 8, 2020

- Survey sent to all registered students over age 18 (N=6,492 students)
 - SMCCCD email + personal email
 - Text SMS to students who opted into text messaging (~45% of students)
- 1,217 Skyline College students responded to the survey
 - 19% response rate
- Balanced representation across all ethnic groups, international, low income, first generation to college, past online learning experience, etc.
 - Women are overrepresented in survey sample: 57% vs 52% in student pop
 - Degree/Transfer students overrepresented in survey sample: 74% vs 58%

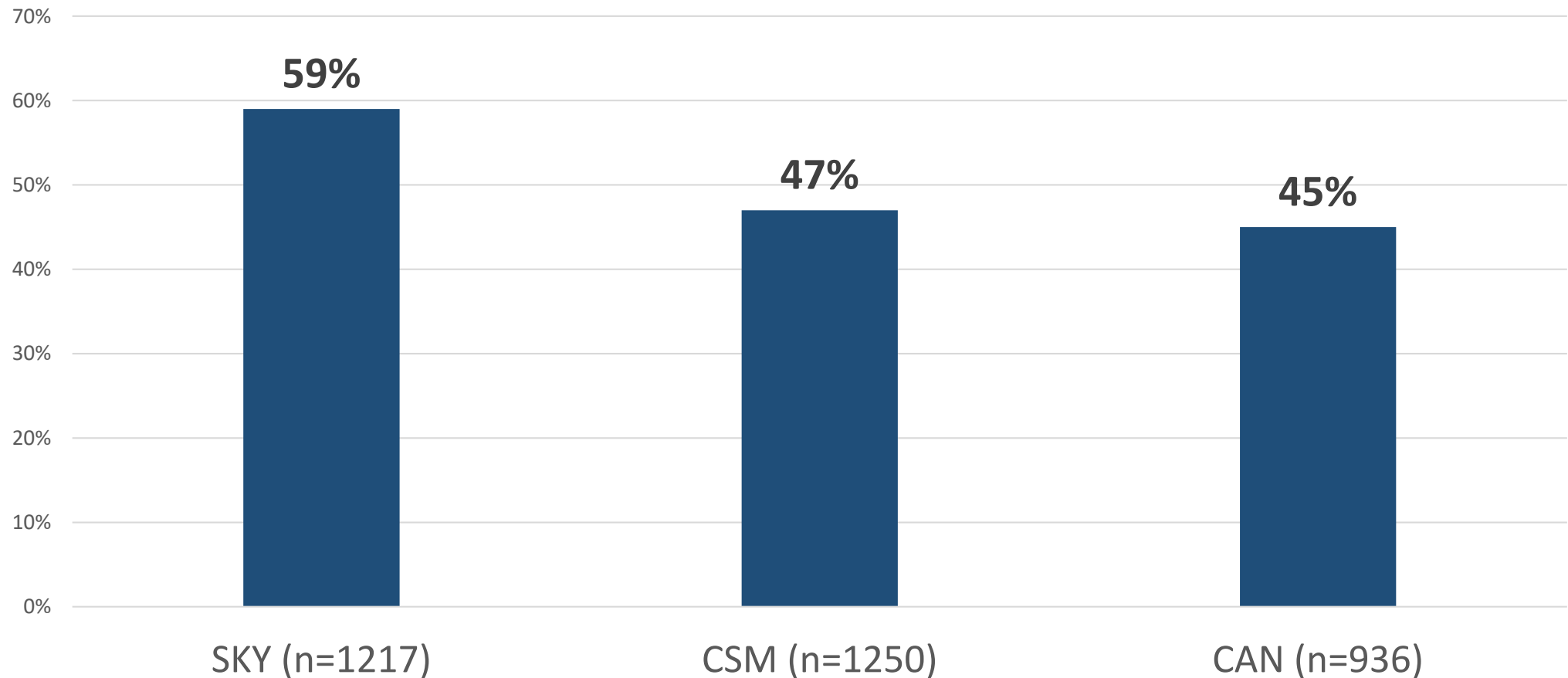
Nearly 60% of our students find the recent transition “somewhat challenging” or “very challenging”

How would you rate your recent experience transitioning to online instruction?

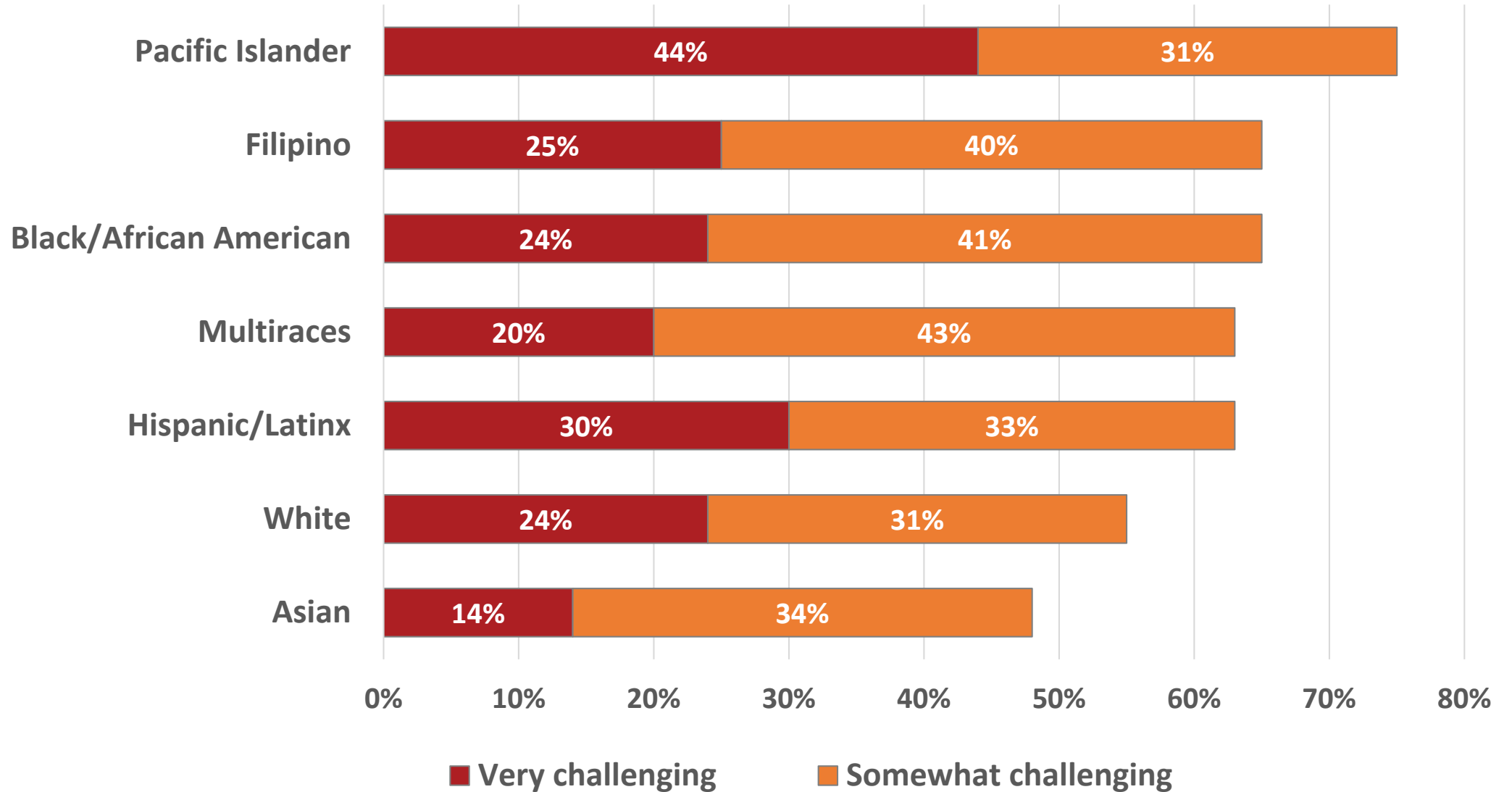


Skyline College students are reporting greater levels of challenges than students at sister colleges

Percent Reporting Very or Somewhat Challenging
Transition to Online Learning



How would you rate your recent experience transitioning to online instruction?



Challenge: Access to Technology

What is your **primary** way of accessing online instruction?

		How would you rate your recent experience transitioning to online instruction?				
All Respondents		Very easy	Somewhat easy	No different	Somewhat challenging	Very challenging
Cell phone	12%	8%	7%	6%	12%	21%
Computer or laptop	78%	86%	86%	85%	79%	65%
Chromebook	5%	4%	3%	6%	6%	5%
Tablet	5%	3%	4%	2%	3%	5%

Reported having **reliable** access to:

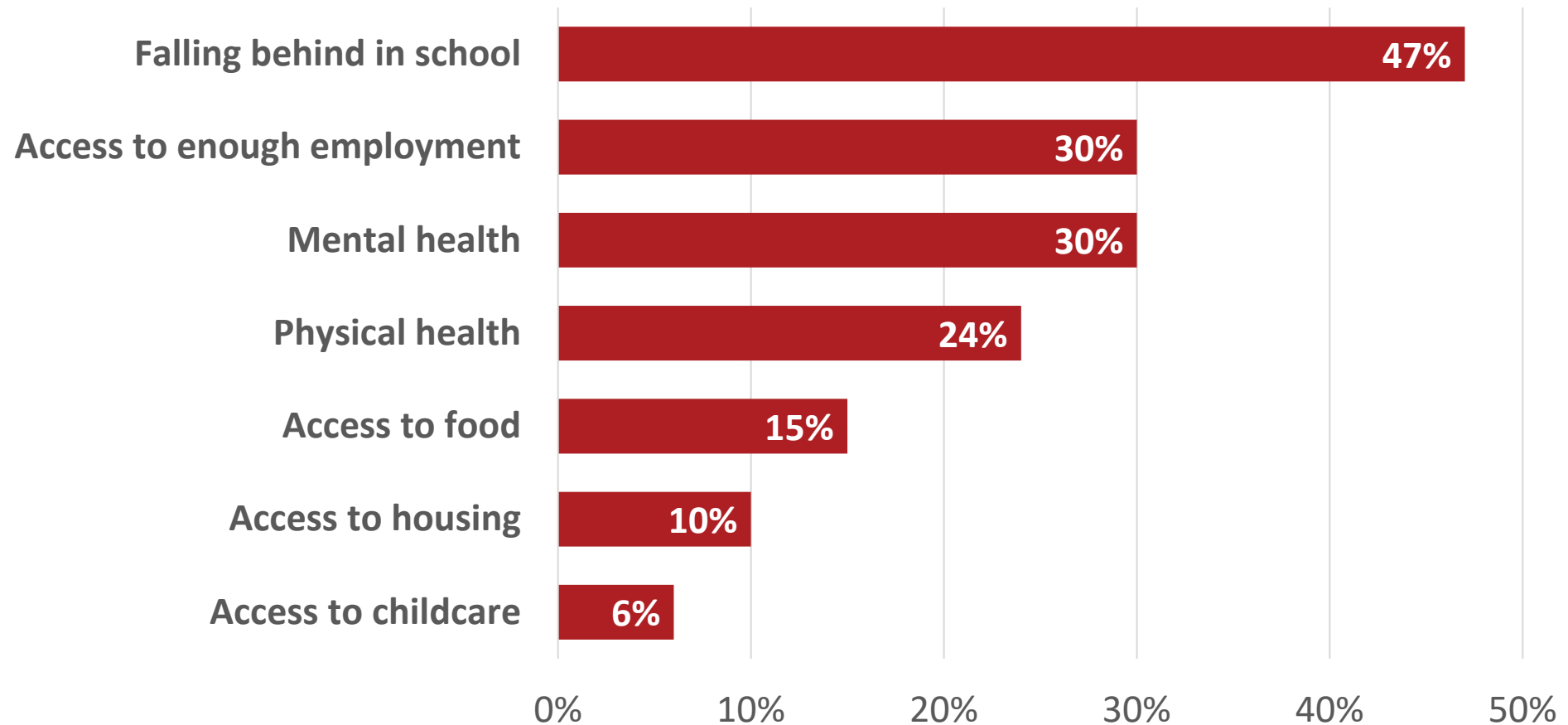
		How would you rate your recent experience transitioning to online instruction?				
All Respondents		Very easy	Somewhat easy	No different	Somewhat challenging	Very challenging
Internet*	76%	98%	91%	84%	77%	57%
Canvas	88%	99%	96%	99%	88%	70%
Zoom	75%	92%	90%	85%	75%	50%

*1% of all respondents reported having no internet access at all; 2% among students with a “very challenging” transition.

Challenge: Pandemic/shelter in place stressors

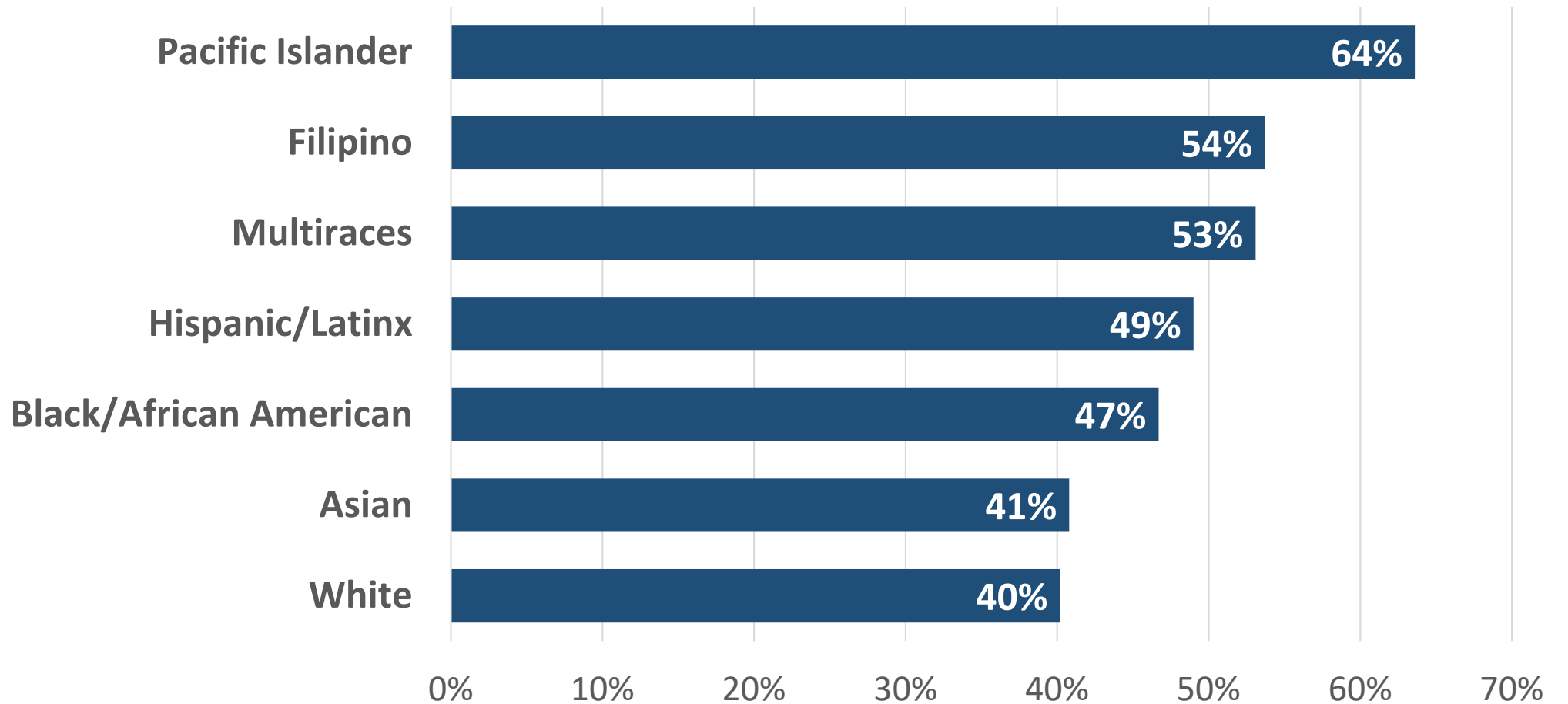
Q: "With the Shelter in Place order, please let us know your level of concern about the following in terms of your being able to complete the semester?"

All respondents: Percent "Very Concerned"



Q: "With the Shelter in Place order, please let us know your level of concern about the following in terms of your being able to complete the semester?"

Percent "Very Concerned" about "falling behind in school"



Challenge: Studying while sheltering in place

Q: Do you have access to a quiet place to study

		Q: How would you rate your recent experience transitioning to online instruction?				
	All Respondents	Very easy	Somewhat easy	No different	Somewhat challenging	Very challenging
Yes, it's reliable	47%	82%	65%	61%	33%	25%
Yes, but it's NOT reliable	34%	13%	31%	26%	44%	37%
No, I do not have access	19%	5%	5%	13%	24%	38%

Many students commented about not being able to keep up with the academic workload due to living in close quarters with family members and other pandemic related distractions.