

STUDENT SERVICES MONTLY REPORT - FINANCIAL AID OFFICE | ISSUE 13 | SEPTEMBER 2013

Employee Update:

- Hired Three New Federal Work-Study Student Assistants
 - September 9: Chun Lu
 - September 17: Megan Mather (CalWorks Student)
 - September 19: Hang Li (Veteran Student)
- September 24: Former Federal Work-Study Student Assistant, Thoe Sin transfers to UC Davis
- Meetings attended by: Regina Morrison, Director of Financial Aid Services
 - September 5: BACC Committee Meeting
 - September 6: Enrollment Services Meeting
 - September 10 & 24: Student Services Meeting
 - September 10: Managers Council Meeting
 - September 13: Conducted Region III Financial Aid Meeting
 - September 19: BACC Cross Site-Call
 - September 21: Success Summit Meeting
- Meetings attended by: Crystal Shetaya, Financial Aid Technician and Scholarship Coordinator
 - September 17: Transfer Advisory Committee Meeting
 - September 19 & 24: Academic Works Meeting
 - September 27: Academic Works Application Review meeting
- Meetings attended by: Aileen Conmigo, Financial Aid Technician
 - September 21: Success Summit Meeting
 - September 26: Success Summit Debrief Meeting
 - September 27: Best Practices Meeting

Policies and Procedures: N/A

Innovations, Best Practices and Research:

- September 16: Webinar Successful Scholarship Strategies Webinar
 - Attended: Crystal Shetaya, Financial Aid Technician
- September 24: Webinar Cal Grant Payment Webinar
 - Attended: Jenny Yang, Financial Aid Technician
- September 25: Webinar Cal Grant Compliance Webinar
 - Attended: Jenny Yang, Financial Aid Technician

Departmental Data:

| Services Provided | Students Served |
|--|-----------------|
| Counseling Appointments (Greg Fraunfelder) | 91 |
| Financial Aid Application Labs (11 labs) | 45 |
| Classroom Presentations (3 presentations) | 60 |
| Number of Phone Calls | 650 |
| Number of emails (skyfaoffice@smccd.edu) | 14 |