

## Employee Update:

- Financial Aid Ambassadors – Scholarship Awards:
  - Leitu Takapu is a Grove Scholarship recipient
  - Bianca Porras is a Kumin Scholarship and Leadership High School Scholarship recipient
  - Financial Aid Ambassadors returned to work for the Fall 2013 semester on August 5
- Federal Work Study Financial Aid Student Assistant – LeCresia Geeter
  - Transferred to Southern University and A&M College.
  - Received three transfer scholarships
    - African American Scholarship Society
    - EOPS Scholarship
    - Michael Brandon Stroud Diversity Scholarship
- August 14: Grove Scholarship Committee Review
  - Attended: Crystal Shetaya, Scholarship Coordinator
- August 20, 2013: Academic Works planning and implementation of new Scholarship software
  - Attended: Regina Morrison, Director and Crystal Shetaya, Scholarship Coordinator
- August 23: Best Practices Meeting-planning meeting between CSM, Canada and Skyline Financial Aid Departments to standardize policies and procedures as well as review new methods of processing to better our services.
  - Attended by:
    - Regina Morrison, Director
    - Patty Mendoza, Financial Aid Technician
    - Jenny Yang, Financial Aid Technician
    - Crystal Shetaya, Financial Aid Technician
    - Elisabeth Osai, Office Assistant II
- August 30: Monthly Financial Aid Offices (CSM, Canada and Skyline) Meeting
  - Attended: Crystal Shetaya, Scholarship Coordinator

## Policies and Procedures:

- Effective August 1, 2013
  - The Financial Aid Office will no longer use Sallie Mae to process financial aid and scholarship disbursements.
  - Students may sign-up for direct deposit on WebSMART or receive a paper check.
  - For details, click on the below link:  
<http://www.skylinecollege.edu/financialaid/disbursement.php#sthash.Ld1YdhUV.dpuf>

## Mission

To empower and transform a global community of learners.

## Innovations, Best Practices and Research:

- August 1: Career Ladders Project Tools for Foster Youth Webinar
  - Attended: Jocelyn Vila, Program Services Coordinator
- Webinars: The below webinars were attended by Jenny Yang, Financial Aid Technician
  - August 8: California National Guard Educational Assistance Award Program - Webinar
  - August 8: Overawards and Overpayment – Webinar
  - August 8: Chafee Foster Youth Grant Program – Webinar
  - August 14: Return of Title IV Funds - Webinar
  - August 20: Cal Grant Update and Q&A - Webinar
  - August 22: Cal Grant Reconciliation - Webinar
  - August 29: Competitive Cal Grant Advisory Committee - Webinar

## Departmental Data:

Services Provided	Students Served
Counseling Appointments (Greg Fraunfelder)	143
Financial Aid Application Labs (9 labs conducted)	75
Classroom Presentations (5 presentations conducted)	85
Number of Phone Calls	2,155
Number of emails ( <a href="mailto:skyfaoffice@smccd.edu">skyfaoffice@smccd.edu</a> )	87

## Cal Grant 101 Workshop Highlights:

On August 29, 2013 the Financial Aid Office conducted its first ever Cal Grant 101 Workshop. The workshop was facilitated by Financial Aid Technician, Jenny Yang. Jenny is the newest member of the Financial Aid Office and she brings with her a wealth of knowledge and expertise regarding the Cal Grant Program. Thirty three students attended the workshop and received valuable information. Funded by the State of California and administered by the California Student Aid Commission (CSAC), Cal Grants are one of the smartest ways for students to get free money to help pay for their college education. Cal Grants help make college more affordable. Students who attended the workshop received important information about the application process and deadline dates. They also received hands-on assistance with creating a “WebGRANTS for Students” account.

WebGRANTS is where students can monitor the status of their Cal Grant Award.

This workshop was coordinated and staffed by the Financial Aid Office. Special thanks to Financial Aid Technician, Jenny Yang for facilitating the workshop and helping students with their Cal Grant questions. Thank you to the Financial Aid Ambassadors and Transfer Center Ambassadors for helping promote this event.

Details and pictures: <http://skylinecollege.edu/skylineshines/2013/09/05/cal-grant-101-workshop>

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