

Scorecard 2007

| Strategies, Indicators and Outcome Measures | 2002/03 | 2003/04 | 2004/05 | 2005/06 | 2006/07 |
|--|---------|---------|---------|---------|---------|
| 1.2 Retention: Retention Rates | ● | ● | ● | ● | ◐ |
| 1.2 Persistence: Term Persistence Rates | ◐ | ● | ● | ● | ● |
| 1.2 Success: All Successful Course Completion Rate | ● | ◐ | ◐ | ◐ | ◐ |
| 1.2 Success: Basic Skills Successful Course Completion Rates | ● | ● | ● | ● | ◐ |
| 1.2 Success: Student Progress and Achievement Rate (ARCC) | NA | ● | ● | ● | NA |
| 1.2 Success: SRTK Transfer Rate | ● | ◐ | ● | ○ | NA |
| 1.2 Access: Student to Counselor Ratio | ◐ | ◐ | ● | ● | ● |
| 1.2 Access: Financial Aid Recipient Rate | ◐ | ● | ● | ● | ◐ |
| 1.2 Satisfaction/Perception: Student Satisfaction Overall Ratings | NA | NA | NA | ◐ | NA |
| 1.3 Satisfaction/Perception: Community Perception Overall Ratings | NA | NA | NA | NA | NA |
| 3.1 Satisfaction/Perception: Community Perception Overall Ratings | NA | NA | NA | NA | NA |
| 1.2 Employability: VTEA Core Indicator - Retention | ● | ● | ● | ● | ● |
| 3.2 Marketing & Public Relations: No. of Marketing and PR Events | NA | ◐ | ◐ | ● | ● |
| 2.1 Program & Service Quality: No. of Program Reviews Completed | ○ | ● | ● | ● | ● |
| 2.2 Employee Satisfaction/Perception: Employee Satisfaction Overall Rating | NA | NA | NA | NA | ● |
| 2.3 Campus Safety: SRTK Crime Statistics (No. of Offenses) | ◐ | ● | ○ | ○ | NA |
| 4.1 Productivity: FTES-All Courses | ● | ◐ | ◐ | ○ | ○ |
| 4.1 Productivity: FTES-Technology-Mediated Courses | ○ | ○ | ○ | ◐ | ● |
| 4.1 Efficiency: Load | ● | ● | ● | ● | ● |
| 4.1 Efficiency: Fill Rates | ● | ● | ● | ◐ | ◐ |
| 4.1 Budget Efficiency: Ratio of Actual Expenditures to Total Budget | ● | ● | ◐ | ◐ | ◐ |
| 4.2 Facilities Planning: Capital Improvement Expenditures | ○ | ◐ | ● | ● | ● |
| 1.1 Program & Service Enhancements: No. of New Courses/Programs Approved | ● | ○ | ○ | ● | ● |
| 1.1 Program & Service Enhancements: Prcnt. Technology-Mediated Instruction | ◐ | ◐ | ● | ● | ● |
| 1.1 Program & Service Enhancements: Amount of PIF Funding | ◐ | ◐ | ◐ | ◐ | ● |
| 1.1 Grant Procurement: Amount of Grant Allocations | ◐ | ◐ | ● | ● | ● |
| 5.1 Staff Development Opportunities: Amnt Professional Development Funds | ● | ● | ● | ● | ● |

Filled Circle = Meets or exceeds benchmark. Half-Filled Circle = Slightly below benchmark. Open Circle = Well below benchmark. NA = Data not available.